



HEARING EQUIPMENT TENDER

#388

Issue Date: April 17, 2012

Issued by: The Thames Valley District School Board

#388

Cheryl MacKenzie, Supervisor - Purchasing Services

RETURN DATE: prior to 12:00:00 noon, Wednesday, May 09, 2012

ITEM NO.	TERMS AND CONDITIONS	WILL COMPLY/WILL NOT COMPLY	COMMENT
1.0	INTRODUCTION		
1.01	The Thames Valley District School Board (hereafter referred to as the TVDSB) invites interested parties to submit sealed submissions in response to this bid document. The TVDSB is one of the largest public school boards in the Province of Ontario and is comprised of all public schools within the counties of Elgin, Middlesex, and Oxford. The TVDSB is the employer of approximately 8,000 staff and operates 166 schools with an estimated enrolment of 71,000 students.		
1.1	PURPOSE		
1.1.1	The Thames Valley District School Board (TVDSB) and the London District Catholic School Board (LDCSB) are seeking bids for hearing equipment.		
1.1.2	The TVDSB may agree to permit other public organizations within Ontario to access any contract(s) that may result from this solicitation. The successful proponent(s) shall allow such access with the understanding that the participating organizations be responsible for their own contract management.		
2.0	BID DEFINITIONS AND INFORMATION		
2.1	DEFINITIONS		
2.1.1	The following words are used throughout this bid document and proponents should note these conditions when completing their bid submission.		
2.1.1.1	The word "MUST" shall mean proponents "must" include the required information in bid submission. Failure to include the required information will deem submission noncompliant.		
2.1.1.2	The word "SHOULD" shall mean proponents "should" include the required information in bid submission.		
2.1.1.3	The word "NONCOMPLIANT" shall mean bid submissions will be eliminated from further evaluation if the submission does not include the required information.		
2.1.1.4	The word "SUBCONTRACTOR" shall mean a person, firm or company hired by the proponent(s) or the successful proponent(s) to perform any portion or all of this bid.		
2.1.1.5	The word "QUALIFIED" shall mean a proponent who is compliant and has included the required information in their bid submission.		
2.1.1.6	BID IRREGULARITY: A deviation between the requirements (terms, conditions, specifications, special instructions) of a bid response for the purposes of this bid; bid irregularities are further classified as major irregularities or minor irregularities. The classification of what is a major irregularity or a minor irregularity shall be the sole discretion of the TVDSB.		

FIRM NAME: _____

SIGNATURE: _____

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2.1.1.6.1	Major Irregularity: A deviation from the bid request which affects the price, quality, quantity or delivery, and is material to the award. If the deviation is permitted, the proponent could gain an unfair advantage over competitors. The TVDSB will reject any bid submission which contains a major irregularity.		
2.1.1.6.2	Minor Irregularity: A deviation from the bid request which affects form, rather than substance. The effect on the price, quality, quantity or delivery is not material to the award. If the deviation is permitted or corrected the proponent would not gain an unfair advantage over competitors. The TVDSB may permit the proponent to correct a minor irregularity.		
2.2	STRUCTURE OF THIS BID		
2.2.1	Proponents must use the electronic bidding file (setup.exe) which is available on the internet at:		
2.2.1.1	www.tvdsb.ca		
2.2.1.2	"Board"		
2.2.1.3	"Purchasing"		
2.2.1.4	"Bids"		
2.2.1.5	Scroll to the end of the document, click		
2.2.1.6	"Proceed to inquiry/download page".		
2.2.1.7	Proceed to the bid, click		
2.2.1.8	"New" Icon		
2.2.1.9	The "setup.exe" file contains an "Appendices388.xls" file with the following worksheets:		
2.2.1.10	Worksheet A: Terms and Conditions in Excel format - electronic response is required.		
2.2.1.11	Worksheet B: Requirements in Excel format - electronic response is required.		
2.2.1.12	Worksheet C: Equipment & Pricing in Excel format - electronic response is required.		
2.2.1.13	Worksheet D: Qualifications in Excel format - electronic response is required.		
2.3	RETURN LOCATION		
2.3.1	Sealed bid submissions must be returned to:		
2.3.2	"Tenders Clerk"		
2.3.3	Tenders Clerk's Box, Basement, Education Centre		
2.3.4	Thames Valley District School Board		
2.3.5	1250 Dundas Street		
2.3.6	London, Ontario		
2.3.7	N5W 5P2		

FIRM NAME: _____

SIGNATURE: _____

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2.3.8	The bid submission envelope should show the bid document name, number, return date and time (as set out in Section 9.6 - Labelling of Envelope and Diskette, Memory Stick or CD).		
2.3.9	The bid submission must be returned to the "Tenders Clerk" for your bid submission to be accepted.		
2.3.10	Delivery to the "Tenders Clerk" is the responsibility of the proponent.		
2.3.11	Submissions received by electronic transmission (i.e. fax or email) will not be accepted.		
2.3.12	Late bids will be returned to the proponent, unopened, if a return address is included on the submission envelope.		
2.4	IMPORTANT DATES		
2.4.1	ISSUE DATE: April 17, 2012		
2.4.2	RETURN DATE and TIME: prior to 12:00:00 noon local time, Wednesday, May 09, 2012		
2.5	QUESTIONS		
2.5.1	All questions pertaining to this bid document are to be addressed to: Cheryl MacKenzie, by Fax (519) 452-2399 or email, to c.mackenzie@tvdsb.on.ca. After this date no further inquiries, concerns or questions may be submitted. The TVDSB reserves the right to distribute a Notice of Content of any inquiry and the TVDSB's response to all other registered proponents. All questions pertaining to this bid document must be submitted in writing.		
2.5.2	Questions concerning the terms and conditions of the bid document, whether made orally or in writing, to any individual other than indicated above, may, at the sole discretion of the TVDSB, render your submission noncompliant. Direct questions in written form only to: Cheryl MacKenzie. The TVDSB will only be bound by written answers to questions .		
2.5.3	All bid files are available for downloading at no charge from the TVDSB web site.		
2.5.4	Should any questions raised by a proponent necessitate an addendum to this bid document, the addendum will be posted to the TVDSB Web Site. See Section 2.2.		
2.5.5	All Addenda will be issued at least seven days prior to the closing date. If an addendum is issued within seven days of the closing date, the date will be extended accordingly.		
3.0	CONTRACT TERM / PRICING / TAXES / DELIVERY / PAYMENT		
3.1	CONTRACT TERM		

FIRM NAME: _____

SIGNATURE: _____

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3.1.1	The term of this agreement shall be for one (1) year, unless otherwise provided herein, terminating on June 30, 2013.		
3.1.2	The TVDSB may, at the end of this contract term, extend the contract for a period of an additional two (2) years in one (1) year increments and will advise the proponent in writing of their intentions.		
3.1.3	Proponents must state if your company would agree to extending this contract with the same terms and conditions for a second year ending June 30, 2014.		
3.1.4	Proponents must state if your company would agree to extending this contract with the same terms and conditions for a third year ending June 30, 2015.		
3.2	PRICING		
3.2.1	Proponents must complete the pricing section in Worksheet C - Pricing.		
3.2.2	Proponents must print and sign all Worksheets.		
3.2.3	All charges must be included in the cost of the item. Prices quoted must be for goods and services exactly as specified and in Canadian funds, unless otherwise indicated.		
3.2.4	Prices must include delivery, F.O.B. destination. NO AWARDS WILL BE MADE TO FIRMS QUOTING FREIGHT EXTRA.		
3.2.5	Prices must remain in effect for the initial first year term of the contract, ending June 30, 2013.		
3.2.6	Prices MUST remain firm for the first year of the contract and thereafter only manufacturer's price increases (supported by documentation) will be allowed.		
3.2.7	The TVDSB expects to order in multiple shipments over the length of this contract.		
3.2.8	The TVDSB will not expect any price increases for the exact configuration quoted during the roll out.		
3.2.9	The TVDSB would like to take advantage of any promotions, price decreases, rebates or new technologies available during the term of the contract. Detail your company's strategy related to future pricing, new hardware components or new technologies.		
3.3	TAXES		
3.3.1	HST: Where applicable, Harmonized Sales Tax must be shown separately as extra on all invoices in accordance with Canadian and Provincial Government regulations.		
3.4	DELIVERY & ORDERING		
3.4.1	Delivery for all items will be directly to our Schools, Distribution Centre, Educational Resource Centre or Community Education Centres.		

FIRM NAME: _____

SIGNATURE: _____

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3.4.2	Delivery dates will be specified on all of our purchase orders. Immediate delivery will be accepted unless otherwise designated on our purchase orders. In case of construction of new schools or major school renovations, the TVDSB shall not accept delivery until the date specified on those purchase orders.		
3.4.3	The successful proponent(s) bears the cost of repairs to the site and to hardware with respect to damage caused from shipping or installation.		
3.4.4	The successful proponent(s) bears the risk of loss with respect to equipment until delivery and/or installation is complete.		
3.4.5	The lead time shown will be used to calculate delivery dates on our purchase orders and to monitor your company's performance. The lead time must be met as it is one of our criteria considered in the decision, and award, of this and future contracts.		
3.4.6	Not all goods will be ordered at one time; orders will be placed as requests are received from our schools.		
3.4.7	The TVDSB's purchase order number should appear on all packages, packing slips, correspondence, customs documentation and freight bills of lading. All items must be individually packaged for each school or location.		
3.4.7.1	Each package must be clearly labelled for the school or location specified on our purchase order. The successful proponent(s) must ensure the school's full name and address is labelled as we have duplicate location names.		
3.4.7.2	The successful proponent(s) must ensure packages are labelled containing the number of packages in each shipment. i.e., 1 of 2, 2 of 2, etc.		
3.4.7.3	Each school's order should contain their own packing slip.		
3.4.7.4	The successful proponent(s) must ensure the packaging materials used are adequate so that the product is protected at all times during the distribution process.		
3.5	INVOICING/PAYMENT TERMS		
3.5.1	All invoices must be sent to the Thames Valley District School Board, 1250 Dundas Street, London, Ontario N5W 5P2. Attention: Accounts Payable.		
3.5.2	Applicable taxes must be shown as separate line items on all invoices.		
3.5.3	Proponents should indicate any specific payment terms. It is generally expected that payment will be 45 days from receipt of invoice.		
3.5.3.1	Proponents should state percentage discount for early payment and net payment terms.		
3.5.4	Purchase order numbers must be stated on all invoices; invoices without the TVDSB Purchase Order number will be returned unpaid.		

FIRM NAME: _____

SIGNATURE: _____

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4.0	SPECIFICATIONS/REQUIREMENTS		
4.1	QUALITY		
4.1.1	Unless otherwise specified, supplies must be new, in good condition, fit for the purpose for which they are being acquired and free from defects. The decision of the TVDSB pertaining to items being rejected is final.		
4.1.2	Manufacturers' brand names and numbers are used as guidance for the proponents; alternate items of equal quality will be considered. If bidding on an alternate item, the manufacturer's name and model number must be indicated in the appropriate field in Worksheet B - Requirements and Worksheet C - Equipment and Pricing.		
4.1.3	The determination of equal quality will be based on our internal professional opinions.		
4.1.4	In addition to price, quality and suitability to school use will be among the first considerations. Delivery lead times, service, performance record, manufacturer's warranties and the value of the overall award will also be taken into consideration when awarding this contract.		
4.1.5	Any material, equipment, service or work ordered which, in the opinion of the TVDSB, does not completely fulfill the specifications must immediately be removed and/or completed to the specifications or sample quality at the expense of the successful proponent.		
4.1.6	The successful proponent(s) must carry out all work to the satisfaction of the TVDSB. All trade work is to be performed by appropriately certified staff.		
4.2	QUANTITY/TERM		
4.2.1	The quantities indicated are based on previous two years' purchases. Quantities are subject to equipment breakdowns, user requests, program changes and budget approval which may be increased or decreased when orders are placed. All items may not be purchased if costs exceed budget. In no way should the information furnished be considered as a guarantee with respect to the future volume of business. The successful proponent(s) will be responsible for supplying the quantities that are eventually ordered for each item awarded during the term of this bid at the quoted price.		
4.3	REQUIREMENTS		
4.3.1	The requirements are detailed in Worksheet B - Requirements.		
4.3.2	For each requirement as described in Worksheet B - Requirements, proponents must place a response in the appropriate column.		

FIRM NAME: _____

SIGNATURE: _____

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4.3.3	The successful proponent(s) must be a certified dealer/distributor of the manufacturer of the equipment/products they are proposing.		
4.3.4	The successful proponent(s) must have the proprietary right or license to use software being provided or imbedded in the hardware that is being provided.		
4.4	IMPLEMENTATION/LEAD TIME		
4.4.1	Proponents must state number of days required from issue of our order until delivery of the order.		
4.5	RETURN OF GOODS POLICY		
4.5.1	The TVDSB will return any shipment (COLLECT) if, in our opinion, the product supplied does not conform to the specification and/or samples submitted in the bid.		
4.5.2	Proponents should state if there is a time limit on returning goods.		
4.5.3	Proponents should state if there is a "restocking charge" on any returned item and the amount or rate to be charged if goods are returned for any other reason than those stated in 4.5.1.		
4.5.4	Proponents should describe their procedure for returned goods with respect to:		
4.5.4.1	Packaging		
4.5.4.2	"Attention To" labelling		
4.5.4.3	Address to where returns should be shipped		
4.5.4.4	Method of shipment (company truck, courier, transport)		
4.5.4.5	If a return authorization number is required		
4.5.4.6	What charges apply and who is responsible for payment		
4.5.5	The TVDSB will not pay to return any goods which do not meet the specifications listed in this bid.		
4.5	ILLUSTRATIVE LITERATURE		
4.5.1	Proponents must submit ILLUSTRATIVE and SPECIFICATION INFORMATION for each item of which they have bid. Proponents who are submitting a catalogue must indicate page number where the item is illustrated.		
4.5.1.1	Proponents should state if this literature can be obtained directly from the manufacturer via the internet.		
4.5.1.2	Proponents should state the web site addresses for each manufacturer.		
4.6	SAMPLES/DEMONSTRATION		
4.6.1	Each proponent may be required to submit, at the proponent's own expense, the items which are being bid upon for examination and comparison purposes. This must be done on request and at a time and location chosen by the TVDSB.		

FIRM NAME: _____

SIGNATURE: _____

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4.6.2	Samples requested must be clearly marked with the name of the proponent and the bid item number.		
4.6.3	Proponents should provide return instructions (i.e. address and authorization number) if required, for sample returns.		
4.7	SUBSTITUTIONS		
4.7.1	In the event that an item ordered becomes discontinued during the contract, all proponents must notify the Purchasing Services Department for authorization before the item is substituted and shipped to the appropriate location. Successful proponents may be required to provide samples of the proposed substitutions before sending shipments. The Board reserves the right to return any shipment COLLECT, if in our opinion the products supplied do not conform to the specifications in this bid document.		
4.8	PRESENTATION/INTERVIEW/DEMONSTRATION		
4.8.1	Qualified proponents may be required to make a presentation/attend an interview at the proponents' own expense or arrange a visit for the evaluation committee to an existing installed location that matches the requirements of the bid. No bid alterations will be allowed. Notification will be given to qualified proponents as to time and place.		
4.9	TRAINING / SUPPORT		
4.9.1	Installation, training and support services are a consideration in awarding this bid. Include any and all support and implementation services your company will provide, identifying certification relevant to the support role envisioned.		
4.10	MANUALS		
4.10.1	ORIGINAL copies of SERVICE MANUALS and OPERATING MANUALS should be furnished for all items identified in Worksheet C - Equipment that are purchased as a result of this bid.		
4.10.2	Proponents should state if this information can be obtained direct from the manufacturer via the internet.		
4.10.3	Proponents should state web site addresses for each manufacturer.		
4.11	ENVIRONMENT		
4.11.1	Proponent(s) should include a detailed description of any environmental initiative and how your program would be implemented and benefit TVDSB.		
5.0	TERMS AND CONDITIONS		
5.1	GENERAL TERMS AND CONDITIONS		
5.1.1	Any response submitted to the bid is IRREVOCABLE for 120 days.		

FIRM NAME: _____

SIGNATURE: _____

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5.1.2	A proponent who has already submitted a bid may submit an Addendum in writing and signed by the proponent at any time up to the official closing time. No facsimiles shall be accepted. The last submission shall supersede and invalidate all previous submissions by that proponent as it applies to this bid. Addenda must be submitted to the "Tenders Clerk" in the same manner and within the same time constraints as the bid submission.		
5.1.3	A proponent may withdraw the bid at any time up to the official closing time by letter bearing his/her signature as it is in the submission. Withdrawal requests received after the closing date shall not be permitted. Submission withdrawals must be submitted to the "Tenders Clerk" in the same manner and within the same time constraints as a bid submission.		
5.1.4	The issuance of this call for bids shall not constitute any obligation on the part of the TVDSB to any firm or individual who submits a bid.		
5.1.5	The proponent should have satisfactorily fulfilled all relevant obligations as required under the terms and conditions of any previous award in order to be considered as an acceptable proponent.		
5.1.6	The laws of the Province of Ontario shall govern in any dispute occasioned as a result of the performance or non-performance and/or workmanship of a contract issued pursuant to the bid and any dispute arising out of the issuance of and response to this bid.		
5.1.7	The TVDSB reserves the right to withdraw the award of the contract to a successful proponent(s) within thirty (30) days of the award if in the opinion of the TVDSB the successful proponent(s) is unable or unwilling to enter into a form of contract satisfactory to the TVDSB. The TVDSB shall be entitled to do so without any liability being incurred by the TVDSB to the proponent		
5.1.8	The lowest or any bid submission may not necessarily be accepted. The TVDSB reserves the right to decline any or all bid submissions, or to cancel the bid call in whole or in part at any time prior to making an award, for any reason, or no reason, without liability being incurred by the TVDSB to any proponent for any expense, cost, loss or damage incurred or suffered by the proponent as a result of such withdrawal.		
5.1.9	All costs associated with the preparation of the bid submission will be solely the responsibility of the proponent.		
5.1.10	The TVDSB reserves the right to decline or purchase one or all items in this bid from one supplier or from multiple suppliers.		

FIRM NAME: _____

SIGNATURE: _____

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5.1.11	All of the terms and conditions of this bid are deemed to be accepted by the proponent and incorporated into the proponent's proposal submission. It is the TVDSB's intention that the Terms and Conditions stated in this bid and the successful proponent's response to this bid will form the contract between TVDSB and the successful proponent(s). Any conflict in the wording of the proponent's invoice and/or sales agreement and the wording of the terms and conditions of this proposal, shall be resolved in favour of the TVDSB and shall be deemed to be incorporated into the proponent's invoice and/or sales agreement.		
5.1.12	The successful proponent(s) must not at any time subcontract any portion of its contract with the TVDSB nor shall it assign the contract without the written permission of the TVDSB. The successful proponent(s) must not, at any time, change subcontractors approved by the TVDSB without written permission of the TVDSB.		
5.1.13	While the TVDSB has used considerable efforts to ensure an accurate representation of information in this bid document, the information contained herein is contained solely as a guideline for proponents. The information is not guaranteed or warranted to be accurate by the TVDSB, nor is it necessarily comprehensive or exhaustive. Nothing in this bid document is intended to relieve proponents from forming their own opinions and conclusions in respect to the matters addressed in this bid document.		
5.1.14	The TVDSB may accept or waive a minor irregularity, or where practical to do so the TVDSB may as a condition of bid acceptance request a proponent to correct a minor irregularity with no change in bid price. Items of non compliancy on any bid submissions which do not strictly comply with the provisions, procedures and requirements of this bid, or are incomplete, ambiguous, or which contain errors, alterations, misleading information, omissions, or irregularities of any kind, may be rejected and disqualified at the discretion of the TVDSB. All proponents agree to provide all such additional information as, and when requested, at their own expense, provided no proponent in supplying any such information shall be allowed, in any way to change the pricing or other cost quotations originally given in its bid submission or in any way materially alter or add to the solution originally proposed.		
5.1.15	All TVDSB policies, procedures and regulations must be adhered to by the successful proponent(s).		
5.1.15.1	Smoking is prohibited in all TVDSB buildings and on all TVDSB property.		
5.1.15.2	Some TVDSB sites are equipped with video surveillance cameras.		

FIRM NAME: _____

SIGNATURE: _____

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5.1.15.3	The successful proponent(s) is obliged to cooperate with all recycling and environmental procedures and initiatives established by government, the TVDSB and each school.		
5.1.16	The successful proponent(s) will reimburse the TVDSB for any damages through negligence or wilful acts of any of the successful proponent(s)' employees or contracted staff.		
5.1.17	The successful proponent(s)' employees and contracted staff shall not be considered TVDSB employees and shall not represent themselves as an agent of the TVDSB nor be eligible for any of the benefits provided to TVDSB employees.		
5.1.18	The TVDSB reserves the right to demand the removal of any successful proponent's employees or contracted staff engaged in this contract if, in the TVDSB's opinion, their conduct has been of an unacceptable nature.		
5.1.19	The successful proponent(s) will be responsible for seeing that regular supervision is maintained over all working personnel. It is the proponent's responsibility to see that all their activities are properly coordinated with the TVDSB's operations and modify assignments as required.		
5.1.20	This bid document is being issued pursuant to the TVDSB's Purchasing Policies and Procedures.		
5.2	CANCELLATION OF CONTRACT / LOSS OF SERVICE		
5.2.1	The TVDSB reserves the right to terminate this contract within 30 days written notice if, in its opinion, the successful proponent(s) fails to meet the terms and conditions of the contract. Notwithstanding the termination of the contract, the successful proponent(s) shall remain responsible for its obligations under this contract up to the date of termination. The TVDSB reserves the right to commence an action in a court of competent jurisdiction against the successful proponent(s) for damages that result from the breach of the terms and conditions of the contract, by the successful proponent(s).		
5.2.2	The TVDSB shall have the right to retain and set off from any monies payable to the successful proponent(s) under the contract the total outstanding amount from time to time and for all damage claims by the TVDSB or any third parties arising out of this contract which have not been resolved by the successful proponent(s) or its insurer.		

FIRM NAME: _____

SIGNATURE: _____

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5.2.3	The TVDSB reserves the right to withhold monies owing under a contract to the value of the obligation to a maximum of the monies owing to the successful proponent(s) for any indebtedness of the supplier that may impact on the TVDSB.		
5.2.4	The successful proponent(s) shall be responsible for ensuring continuous delivery of the goods and services in the event of a labour disruption by either, the successful proponent(s), the TVDSB's staff or third party interruptions.		
5.2.5	In the event that the successful proponent(s) becomes insolvent, and/or the successful proponent(s) is unable or unwilling to provide the contracted service for a period of more than 30 consecutive days during the period of the contract, the TVDSB shall have the right to replace the successful proponent(s) with another service provider suitable to the TVDSB in addition to all of its other rights pursuant to the term of this bid.		
5.3	FREEDOM OF INFORMATION AND PROTECTION OF PRIVACY ACT		
5.3.1	Proponents agree that all documentation and information contained in any bid submissions and any addendum that becomes the property of the TVDSB shall be subject to disclosure pursuant to an application pursuant to a Municipal Freedom of Information and Protection of Privacy Act request for disclosure. Notwithstanding that a bid submission or an addendum may contain a trade secret of the proponent, intellectual property right of the proponent, or scientific, technical, commercial, pricing or other financial or labour relations information or any other similar secret.		
5.3.2	A proponent specifically consents to the disclosure of any and all information contained in their bid submission or any addendum pursuant to a request for disclosure pursuant to a Municipal Freedom of Information and Protection of Privacy Act and such consent shall be considered a consent given pursuant to Subsection 10(2) of the said Act. Notwithstanding the aforesaid, the proponent assigns all rights, titles and interests that they have in the bid submission, and any addendum to the TVDSB, including the right to copy and/or publish the same as the TVDSB sees fit, notwithstanding that no request for disclosure is made pursuant to the Municipal Freedom of Information and Protection of Privacy Act.		
5.3.3	All proponents agree not to disclose any information provided by the TVDSB in this bid document to any third party without the written consent of the TVDSB.		
5.4	PERSONAL INFORMATION PROTECTION AND ELECTRONIC DOCUMENTS ACT		

FIRM NAME: _____

SIGNATURE: _____

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5.4.1	The proponent represents and warrants that if the proponent is or becomes subject to any private sector privacy legislation in responding hereto, or in carrying out its obligations under any subsequent agreement, the proponent will be solely responsible for compliance with such legislation. Without limitation, the proponent represents and warrants that if the proponent is subject to the Personal Information Protection and Electronics Act, S.C. 2000, c.5, including any amendments thereto ("PIPEDA"), the proponent shall ensure PIPEDA compliance of:		
5.4.2	All PIPEDA Protected Information the proponent(s) collects directly from the individual or indirectly from the Board or others,		
5.4.3	All PIPEDA Protected Information the proponent(s) uses or discloses in the course of responding hereto or in performing its obligation under any subsequent agreement and,		
5.4.4	All PIPEDA Protected Information the proponent(s) transfers or discloses to the TVDSB.		
5.4.5	For the purposes hereof, "PIPEDA Protected Information" means any "Personal Information" or "Personal Health Information" as such terms are defined in PIPEDA.		
5.4.6	Whilst recognizing the Board's duty to provide Student and other confidential information to the successful proponent(s) in a timely fashion, in accordance with the Municipal Freedom of Information and Protection of Privacy Act (MFIPA) and Personal Information Protection and Privacy and Electronic Documents Act (PIPEDA), all personal information contained in all school listings provided by the TVDSB to the successful proponent(s) remains the property of the TVDSB and cannot be divulged to any person, persons or other organizations without obtaining prior written consent from the TVDSB . All employees of the successful proponent(s) will be required to sign a confidentiality agreement in a form to be provided by the TVDSB .		
5.4.7	The successful proponent(s) agrees not to disclose any information provided by the TVDSB contained within this Agreement to any third party without the written consent of the TVDSB .		
5.5	HUMAN RIGHTS AND CHILD LABOUR LAWS		

FIRM NAME: _____

SIGNATURE: _____

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5.5.1	Any infringement on human rights, but namely those of children, is of considerable concern to the TVDSB. Proponents wishing to do business with the TVDSB are asked to promote the purchase of goods from companies that operate in full compliance with the laws of their respective countries and with all applicable child labour laws, rules and regulations related to hiring, wages, hours worked, overtime and working conditions.		
5.5.2	Proponents should indicate your firm's policy and present practices and procedures in place to encourage promotion of this objective.		
5.5.3	For proponents information the web site address of the International Labour Organization and its objectives toward the abolition of child labour is:		
5.5.3.1	http://www.ilo.org		
5.6	HEALTH, SAFETY REGULATIONS		
5.6.1	All equipment requiring approval (Hydro One, C.S.A., ULC., etc.) must be completely assembled and must bear label showing approval of assembly prior to delivery. The TVDSB shall not accept any equipment that has not been inspected and approved. If not so approved, the TVDSB reserves the right to invoice the successful proponent(s) for the cost of certification/replacement.		
5.6.2	Every person who supplies any machine, device, tool, equipment or service to the TVDSB must ensure that the machine, device, tool, equipment or service complies with the Occupational Health and Safety Act and Regulations of Industrial Establishments. The burden of proof rests with the supplier.		
5.6.3	The Ministry of Education and Training and the Ministry of Health provides regulations specifying which substances/ products are not acceptable. If applicable, the successful proponent(s) must supply MATERIAL SAFETY DATA SHEETS providing us with the breakdown of components for any products used in our facilities with every shipment.		
5.6.4	The Occupational Health and Safety Act describes the responsibilities of an employer. The TVDSB requires contractors maintain procedures, training and enforcement so that the responsibilities are carried out at our workplace. The contract shall abide by and strictly adhere to the regulations and conditions set out and laid down by the most current versions of the Occupational Health and Safety Act, 1990, Chapter 0-1. Their workers must be trained in WMHIS in accordance with Occupational Health and Safety Act Regulations. They must adhere to all of the TVDSB's Health and Safety Policy, Procedures and Guidelines and Municipal Bylaws.		

FIRM NAME: _____

SIGNATURE: _____

ITEM NO.	TERMS AND CONDITIONS	WILL COMPLY/WILL NOT COMPLY	COMMENT
5.6.5	No supplier will be awarded any product that requires a Material Safety Data Sheet unless the proponent complies with the conditions above.		
5.6.6	The TVDSB reserves the right to request a copy of a proponent's Health & Safety Policy, Procedures and Guidelines.		
5.7	WORKPLACE SAFETY AND INSURANCE BOARD		
5.7.1	The successful proponent(s) must ensure that all workers are covered by the Workplace Safety & Insurance Board for the duration of this contract.		
5.7.2	The successful proponent(s) must furnish a Certificate of Clearance from the Workplace Safety and Insurance Board as evidence that all returns have been made and all necessary assessments have been paid as required, or levied, by the Workplace Safety and Insurance Board. This certification is to be furnished prior to the commencement of this contract. The good standing must be maintained throughout the contract. It is the responsibility of the Contractor to ensure that the Workplace Safety & Insurance Board Certificate is updated every sixty (60) days. The TVDSB reserves the right to request proof of coverage any time throughout the duration of the contract.		
5.7.3	All workplace injuries or accidents on TVDSB property must be reported by the successful proponent(s) to the TVDSB's representative within 24 hours.		
5.8	COMMERCIAL LIABILITY INSURANCE		
5.8.1	The successful proponent(s) must be covered by Commercial General Liability Insurance throughout the term of the contract. Each proponent must state if it has Commercial General Liability Insurance Coverage.		
5.8.2	Each proponent should show proof with the submission of this bid that upon the award of this contract that it will be covered by Commercial Liability Insurance coverage with limits of \$2 million per occurrence for liability (by way of primary coverage and/or Umbrella Coverage and/or otherwise), arising at law for damages caused by reason of bodily injury (including death) or damage to property by its employees or subcontractors. If the proponent does not presently have \$2 million per occurrence of Commercial Liability Insurance coverage, the proponent shall provide a written assurance from his insurer or agent on the insurer's or agent's letterhead that liability insurance limits will be increased to \$2 million per occurrence from the commencement of the contract should the contract be awarded to the proponent. The successful proponent(s) further agrees to maintain good standing throughout the term of the contract. The TVDSB reserves the right to request proof of coverage any time throughout the duration of the contract.		
5.8.2.1	This liability policy shall contain the following coverage:		

FIRM NAME: _____

SIGNATURE: _____

ITEM NO.	TERMS AND CONDITIONS	WILL COMPLY/WILL NOT COMPLY	COMMENT
5.8.2.2	Personal Injury & Property Damage		
5.8.2.3	Non-Owned Automobile Liability		
5.8.2.4	Owners and Contractors Protective Coverage		
5.8.2.5	Contractual Liability		
5.8.2.6	Broad Form Property Damage		
5.8.2.7	Products & Completed Operation Insurance		
5.8.2.8	Contingent Employees Liability		
5.8.2.9	Cross Liability Clause and Severability of Interest Clause		
5.8.3	Upon an award to the successful proponent(s) by the TVDSB, the successful proponent(s) shall be required to submit certification in a form satisfactory to the TVDSB of the above-mentioned coverage to protect the TVDSB against claims for property damages and personal injuries, including accidental death, caused by the successful proponent(s) or its employees or subcontractors during the performance of its obligations under the contract.		
5.8.4	The successful proponent(s) agrees to indemnify, hold harmless and defend the TVDSB from and against any and all liability for loss, damage and expense, which the TVDSB may suffer or for which the TVDSB may be held liable by reason or injury (including death) or damage to any property arising out of negligent or wilful acts on the part of the successful proponent(s) or any of its representatives or employees or subcontractors in the execution of the work performed or from defects in the equipment supplied.		
5.9	MOTOR VEHICLE LIABILITY INSURANCE		
5.9.1	Proponents must state if its own vehicles and/or those vehicles owned by its employees or subcontractors shall operate on the property of the TVDSB.		
5.9.2	In the event of an affirmative answer to 5.9.1, the successful proponents must be covered by Automobile Liability Insurance through the term of the Contract. If the proponent's employees or subcontractors will operate their own vehicles during the contract then they must maintain the same Automobile Liability Coverage as the proponent. Each proponent must state if it or its employees or subcontractors have Automobile Liability Insurance Coverage. Sub clauses also subsection 5.9.3 to subsection 5.9.4 applies to those employees or subcontractors who operate their own automobiles on the property of the TVDSB.		

FIRM NAME: _____

SIGNATURE: _____

ITEM NO.	TERMS AND CONDITIONS	WILL COMPLY/WILL NOT COMPLY	COMMENT
5.9.3	Proponents should show proof with the submission of this bid, that upon the award of this contract that it will be covered by Automobile Liability Insurance with coverage limits of \$2 million (Commercial and \$1million on all personally owned vehicles) per occurrence for liability arising at law for damages caused by reason or bodily injury (including death) or damage to property by its employees or subcontractors. If the proponent does not presently have \$2 million per occurrence of Automobile Liability Insurance Coverage, the proponent shall provide a written assurance from his insurer or agent on the insurer's or the agent's letterhead that liability insurance limits will be increased to \$2 million for Commercial Vehicles and \$1 million personally owned vehicles per occurrence from the commencement of the contract and annually thereafter for the term of the contract, should the contract be awarded to the proponent. The successful proponent(s) further agrees to maintain that good standing throughout the term of the contract.		
5.9.3.1	The TVDSB reserves the right to request proof of coverage anytime throughout the duration of the contract. This liability policy shall contain the following coverage:		
5.9.3.2	Third Party Liability Coverage in the form of OAP-1		
5.9.4	Upon an award to the successful proponent(s) by the TVDSB, the successful proponent(s) shall be required to submit certification in a form satisfactory to the TVDSB of the above-mentioned coverage to protect the TVDSB against claims for property damage and personal injuries, including accidental death, caused by the successful proponent(s) or its employees or subcontractors during the performance of its obligations under the contract by way of the ownership or operation of an automobile.		
5.9.5	The successful proponent(s) agrees to indemnify, hold harmless, and defend, the TVDSB from and against any and all liability for loss, damage and expense, which the TVDSB may suffer or for which the TVDSB may be held liable by reason of injury (including death) or damage to any property arising out of negligence on the party of the successful proponent(s) or any of its representatives or employees by way of the ownership or operation of an automobile.		
6.0	PROPONENT PROFILE		
6.1	REFERENCES		

FIRM NAME: _____

SIGNATURE: _____

ITEM NO.	TERMS AND CONDITIONS	WILL COMPLY/WILL NOT COMPLY	COMMENT
6.1.1	New proponents must provide a minimum of three references where you have successfully provided goods and or services similar to this bid document. The reference must contain the following information:		
6.1.1.1	Reference 1 - Company Name:		
6.1.1.2	Reference 1 - Address:		
6.1.1.3	Reference 1 - Contact Name:		
6.1.1.4	Reference 1 - Phone Number:		
6.1.1.5	Reference 1 - Fax Number:		
6.1.1.6	Reference 1 - e-mail address:		
6.1.1.7	Reference 2 - Company Name:		
6.1.1.8	Reference 2 - Address:		
6.1.1.9	Reference 2 - Contact Name:		
6.1.1.10	Reference 2 - Phone Number:		
6.1.1.11	Reference 2 - Fax Number:		
6.1.1.12	Reference 2 - e-mail address:		
6.1.1.13	Reference 3 - Company Name:		
6.1.1.14	Reference 3 - Address:		
6.1.1.15	Reference 3 - Contact Name:		
6.1.1.16	Reference 3 - Phone Number:		
6.1.1.17	Reference 3 - Fax Number:		
6.1.1.18	Reference 3 - e-mail address:		
6.2	ADMINISTRATION & ORGANIZATION		
6.2.1	The TVDSB reserves the right at any time after the closing date, to request from any proponent, evidence of its financial standing and stability, including that of each of its officers, directors and principals. All proponents agree to provide at their own expense all such above-related information as may be requested by the TVDSB within four (4) days of the date of any such request.		
6.2.2	Proponents must state location of their distribution centre.		
6.2.3	Proponents should state if the staff involved in the execution of this contract are employees or sub-contractors.		
7.0	BID SUBMISSION		
7.1	PROPONENT'S RESPONSE GUIDE		
7.1.1	Each bid submission should be structured using only the criteria identified in this bid document. When submitting bids, proponents should use the same numbering format as on this bid document.		
7.1.2	The bid submission must include:		

FIRM NAME: _____

SIGNATURE: _____

ITEM NO.	TERMS AND CONDITIONS	WILL COMPLY/WILL NOT COMPLY	COMMENT
7.1.2.1	Printed and signed copies of all Worksheets in "Appendices388.xls".		
7.1.3	One Diskette, CD or Memory Stick with file name: Appendices388.xls with the following worksheets:		
7.1.3.1	Worksheet A: Terms and Conditions in Excel format - electronic response is required.		
7.1.3.2	Worksheet B: Requirements in Excel format - electronic response is required.		
7.1.3.3	Worksheet C: Equipment & Pricing in Excel format - electronic response is required.		
7.1.3.4	Worksheet D: Qualifications in Excel format - electronic response is required.		
7.1.4	It is the proponents responsibility to ensure that the necessary "files" are on the diskette, CD or memory stick.		
7.1.5	Failure to respond in electronic format will deem the bid noncompliant.		
7.1.6	All bid documents should be submitted in an envelope marked with the bid name and number (as set out in Section 9.6 - Labelling Instructions).		
7.1.7	Proponents' submissions should include page numbers for ease of reference by committee members.		
7.1.8	The specifications and pricing section of the bid submission should not make reference to supplemental materials.		
7.1.9	Supplemental materials will not qualify as substitutes for direct responses to the bid's requirements unless specifically requested.		
8.0	AWARD		
8.1	EVALUATION PROCESS		
8.1.1	An evaluation committee will be established to evaluate bid submissions.		
8.1.2	All bid submissions will first be evaluated on their compliance with the requirements of this bid document.		
8.1.3	All compliant bid submissions will be evaluated by a TVDSB evaluation committee based on the following evaluation criteria:		
8.1.3.1	Price		
8.1.3.2	Compliance with Specifications		
8.1.4	Compliant proponents may be requested to make a presentation of their bid for clarification only. No alteration of your submission will be permitted. Notification will be given to qualified proponents as to the time and place. The presentation shall be at the expense of the proponent.		
8.1.5	Delivery, lead times, service, performance record, and the value of the overall award will also be taken into consideration when awarding this contract.		

FIRM NAME: _____

SIGNATURE: _____

ITEM NO.	TERMS AND CONDITIONS	WILL COMPLY/WILL NOT COMPLY	COMMENT
8.1.6	The determination of equal quality will be based on our internal professional opinions.		
8.1.7	In the event of a tie score the TVDSB will resolve the tie by a draw. The names of the tie proponents will be entered into the draw. All parties will have representation when the draw takes place.		
8.2	AWARD AND NOTIFICATION OF CONTRACT		
8.2.1	The results of this bid will be posted to the TVDSB web site as soon as decisions have been made:		
8.2.1.1	www.tvdsb.ca		
8.2.1.2	"Board"		
8.2.1.3	"Purchasing"		
8.2.1.4	"Bids"		
8.2.1.5	"Electronic Bidding Instructions, Bid Download and Bid Results",		
8.2.1.6	Scroll to the end of the document, click		
8.2.1.7	"Proceed to inquiry/download page".		
8.2.1.8	Proceed to the Bid, click		
8.2.1.9	"Results - Check Mark"		
8.2.1.10	View documents in PDF format.		
8.2.2	All bid files are available for downloading at no charge from the TVDSB web site.		

Cheryl MacKenzie
Purchasing Department

Joyce Bennett
Chairperson

9.0	ELECTRONIC BIDDING INSTRUCTIONS		
9.1	DOWNLOADING BID DOCUMENTS		
9.1.1	All documents are available from the TVDSB Web Site at www.tvdsb.ca		
9.1.2	Click "Board"		
9.1.3	Click "Purchasing"		
9.1.4	Click "Bids"		
9.1.5	Read "Electronic Bidding Instructions, Bid Download and Bid Results" or "Bids"		
9.1.6	Click "Proceed to Inquiry/Download page"		
9.1.7	Click on the "Name of the Bid" to view documents in PDF format.		
9.1.8	Click on the "NEW" logo to download the executable files for preparing and submitting your bid.		
9.1.9	All bid files are available for downloading at no charge from the TVDSB web site.		
9.2	PRINTING COPIES OF BID DOCUMENTS		
9.2.1	To print a working copy of any bid document - Click on the "name of the Bid" to print documents in PDF format.		

FIRM NAME: _____

SIGNATURE: _____

ITEM NO.	TERMS AND CONDITIONS	WILL COMPLY/WILL NOT COMPLY	COMMENT
9.3	COMPUTER SYSTEM REQUIREMENTS		
9.3.1	To use the electronic system, proponents must have the following equipment:		
9.3.1.1	Microsoft Windows, version 95 or greater		
9.3.1.2	2.5 MB available hard drive space		
9.3.1.3	3 ½ 1.44 MB diskette drive, CD Burner or USB Port.		
9.4	INSTALLATION OF BID PROGRAM ONTO YOUR COMPUTER:		
9.4.1	The TVDSB has made every effort to ensure the files are free of any virus and are functional. However, in safe computing practice, you are responsible for checking the files on your own virus checker to ensure it is free of any virus.		
9.4.2	Download the executables from our Web Site as shown above. Double click on the "NEW" logo for the executable file. Follow the instructions.		
9.4.3	The bid files are installed into a default directory called C:\LBTENDER. When the installation process is complete, a box will appear with a "Remove Thames Valley District School Board Tender icon"; please close this box. When the setup is complete, click close.		
9.4.4	To begin the Bid Program:		
9.4.4.1	Go to Windows Explorer		
9.4.4.2	Click on C:\ drive		
9.4.4.3	Open the folder "lbtender"		
9.4.4.4	Double click on the "Appendices388.xls" file to open the program.		
9.4.5	To start the process open the Excel files and complete as instructed.		
9.5	THE RETURN DISKETTE, CD OR MEMORY STICK:		
9.5.1	After all bids have been entered:		
9.5.1.1	Copy the Appendices to either a 3.5" diskette, CD or memory stick using your company's standard CD Writing program.		
9.5.1.2	Check to ensure that the "files" are on the diskette, CD or memory stick. Without these files we will not be able to download your bid.		
9.5.1.3	Be sure to label your diskette, CD or memory stick with company name and signature.		
9.6	LABELLING OF ENVELOPE AND DISK OR MEMORY STICK		
9.6.1	ADDRESS BID ENVELOPE AS SHOWN BELOW:		
9.6.2	From - Company Name & Address		
9.6.3	To: OFFICE OF THE TENDERS CLERK		
9.6.4	Thames Valley District School Board		
9.6.5	EDUCATION CENTRE,		
9.6.6	1250 Dundas Street,		

FIRM NAME: _____

SIGNATURE: _____

ITEM NO.	TERMS AND CONDITIONS	WILL COMPLY/WILL NOT COMPLY	COMMENT
9.6.7	LONDON, Ontario		
9.6.8	N5W 5P2		
9.6.9	Hearing Equipment		
9.6.10	Bid #388		
9.6.11	RETURN DATE and TIME: prior to 12:00:00 noon local time, Wednesday, May 09, 2012		
9.7	PLEASE AFFIX LABEL ON DISK, OR MEMORY STICK AS SHOWN BELOW:		
9.7.1	THAMES VALLEY DISTRICT SCHOOL BOARD		
9.7.2	Hearing Equipment		
9.7.3	Bid #388		
9.7.4	RETURN DATE and TIME: prior to 12:00:00 noon local time, Wednesday, May 09, 2012		
9.7.5	Signature:		
9.7.6	Firm Name:		
10.0	SIGNATURE PAGE		
10.1	This section must be completed, signed, and included with your submission for your bid to be accepted.		
10.2	I hereby acknowledge and agree that I have read and completed all of the preceding Contract Terms and Conditions and all Appendices. All required Appendices are included in our bid submission.		
10.3	I/We the undersigned are duly authorized to execute this Bid Submission on behalf of:		
10.4	NAME (Please print):		
10.5	TITLE:		
10.6	SIGNATURE:		
10.7	FIRM NAME:		
10.8	State the legal entity that your organization operates under:		
10.8.1	Proprietorship		
10.8.2	Partnership		
10.8.3	Corporation		
10.9	If your organization is incorporated, proponents must state the jurisdiction in which the corporation was originally incorporated in:		
10.9.1	Name of each individual Partner or Correct Legal Name of Corporation:		
10.9.2	E-MAIL ADDRESS:		
10.9.3	ADDRESS:		
10.9.4	INTERNET ADDRESS:		

FIRM NAME: _____

SIGNATURE: _____

ITEM NO.	TERMS AND CONDITIONS	WILL COMPLY/WILL NOT COMPLY	COMMENT
10.9.5	TELEPHONE NO.:		
10.9.6	FAX NO.:		
10.10	If subcontracting , proponents must provide the correct legal name for any sub contractor, their full personal name and address, telephone number, fax number, as well as the name(s) of appropriate contact persons (with whom the TVDSB may consult regarding this bid with whom the proponent enters into a contract(s) with to carry out any portion of this contract:		
10.10.1	Firm Name:		
10.10.2	Firm Address:		
10.10.3	Telephone Number:		
10.10.4	Fax Number:		
10.10.5	E-MAIL ADDRESS:		

FIRM NAME: _____

SIGNATURE: _____

ITEM NO	DESCRIPTION	WILL COMPLY/WILL NOT COMPLY/ANSWER	COMMENTS
WORKSHEET B - REQUIREMENTS			
B1	The successful proponent(s) must be able to provide solutions for individual students (hearing impaired), sites or board departments.		
B2	The successful proponent(s) should have experience with the educational challenges faced by students who are hearing impaired in a school setting. Students may have other needs to take into consideration.		
B3	The successful proponent(s) must work collaboratively with Purchasing Services and the Hearing Resource Teachers and other applicable professionals to design individual packages to meet each student's unique equipment needs.		
B4	In addition to the requirements shown in Worksheet C the successful proponent(s) must be able to provide sales and service for a wide range of applicable products from a variety of sources.		
B5	State discount as a percentage for any other additional products.		
B6	Proponents must be able to guarantee access to, and information about new assistive technology in the field of hearing impairment including equipment updates, upgrades, and new technologies as they become available.		
TRAILS/DEMONSTRATIONS			
B7	The successful proponent(s) must notify Purchasing Services of advancements in relevant assistive technology as it becomes available.		
B8	Proponents must be able to provide new product demonstrations to TVDSB staff or other Hearing Resource Professionals as required.		
B9	Proponents must be able to provide demonstrations/trials on a wide variety of makes and models of each type of device in order to find the best fit for a student's needs. The trials may last up to one year. Please state your policy regarding equipment trials and evaluations.		
EQUIPMENT SERVICE AND REPAIR			
B10	Service is an extremely important consideration in the award of this bid.		
B11	The successful proponent(s) must be prepared to exchange all equipment that proves to be defective or dead on arrival (DOA) during this contract.		
B12	Proponents must guarantee that all warranties will not start until the product has been delivered to, and set up, at the specified site.		
B13	Proponents must state location of their distribution centre.		
B14	Proponents must state location of service facilities.		
B15	Proponents must state if they have a Help Desk and its operating hours.		
B16	Proponents should state if they can provide a dedicated Customer Service Representative and the name of that person.		

FIRM NAME: _____

SIGNATURE: _____

ITEM NO	DESCRIPTION	WILL COMPLY/WILL NOT COMPLY/ANSWER	COMMENTS
B17	Proponents must the state procedure for requesting service/repairs.		
B18	Proponents must state the procedure for returning equipment for repairs.		
B19	Proponents must state if there is a cost to send equipment to your location for repairs.		
B20	Proponents must state if there are shipping costs when equipment is returned to the TVDSB.		
B21	Proponents must state the typical amount of time required to repair equipment		
B22	If equipment repairs cannot be completed within ten (10) days, is comparable equipment available at no cost to the TVDSB?		
B23	Proponents must include a statement outlining your company's Quality Assurance Philosophy and Program. This statement should detail how your company will respond to:		
B24	Service related problems		
B25	Quality problems		
TRAINING			
B26	The successful proponent(s) may be required to deliver on site training. Proponents must state hourly cost.		
B27	The successful proponent(s) must maintain records of training provided, progress and hours used/remaining.		
STAFF/SUPPORT			
B28	Proponents must identify staff qualifications and certifications in Worksheet D		
B29	Proponents should state any and all support and implementation services your company will provide. Proponents should identify any value added services.		
REPORTING			
B30	The successful proponent(s) must register and track warranties.		
B31	The successful proponent(s) must provide a report twice a year (December 31 and May 31), for all units serviced under warranty. This report must be available in Microsoft Excel format and should include the following:		
B31.1	▪ Date of service (both start and complete dates)		
B31.2	▪ Model and serial number of the unit serviced		
B31.3	▪ Date unit was purchased		
B31.4	▪ Students Name		
B31.5	▪ Time taken to service		
B31.6	▪ Description of problem (What was the user's complaint?)		
B31.7	▪ Cause of the problem		
B31.8	▪ Solution		

FIRM NAME: _____

SIGNATURE: _____

<i>ITEM NO</i>	<i>DESCRIPTION</i>	<i>WILL COMPLY/WILL NOT COMPLY/ANSWER</i>	<i>COMMENTS</i>
B31.9	▪ What measures have been taken to ensure that the same problem does not reoccur?		
B31.10	▪ Test results (What test's were performed and the results)		
B31.11	▪ Any charges (not covered by the warranty)		
B31.12	▪ If there is an additional change for new batteries? State cost:		

FIRM NAME: _____

SIGNATURE: _____

ITEM NO	DESCRIPTION	QUANTITY	MAKE AND MODEL NO.	UNIT PRICE	State Length of Warranty	Does Warranty include all parts, labour and shipping? If not please state what is included	State Cost of Yearly Service Contract
WORKSHEET C - EQUIPMENT							
BATTERIES MUST BE PROVIDED FOR ALL EQUIPMENT							
C1	RECEIVER/TRANSMITTER - DUO <ul style="list-style-type: none"> ▪ Wide-area FM sound field amplification for classroom or auditorium with two receiver modules and two transmitters ▪ 96 switchable PLL synthesized UHF channels ▪ flat speaker panel that can be mounted ▪ FM Frequency range: 640-644 MHz ▪ Audio Frequency range: 120Hz - 20KHz ▪ Distributed Mode Loudspeaker, 4 actuators 4Ω nominal impedance; 80 Watts max. 66cm (H) x 54cm (W) x 7cm (D) Simeon 900AU Duo - dual receiver modules and 2 transmitters or equivalent	5					
C2	RECEIVER/TRANSMITTER <ul style="list-style-type: none"> ▪ FM Transmitter 8LT with 16 synthesized UHF channels ▪ Toteable UHF sound field FM system ▪ 16 selectable UHF channels ▪ direct mic input to the speaker ▪ comes with a shoulder tote bag Simeon 300WU or equivalent	9					
C3	TRANSMITTER - REPLACEMENT/ADDITIONAL <ul style="list-style-type: none"> ▪ for Simeon 500WU Simeon 7LT or equivalent	36					
C4	TRANSMITTER - HANDHELD - REPLACEMENT/ADDITIONAL						

FIRM NAME: _____

SIGNATURE: _____

ITEM NO	DESCRIPTION	QUANTITY	MAKE AND MODEL NO.	UNIT PRICE	State Length of Warranty	Does Warranty include all parts, labour and shipping? If not please state what is included	State Cost of Yearly Service Contract
	<ul style="list-style-type: none"> ▪ for Simeon 500WU Simeon 701TS or equivalent 	36					
C5	<p>RECEIVER</p> <ul style="list-style-type: none"> ▪ for Simeon 500WU ▪ Diversity receiver module Simeon 701DR or equivalent 	1					
C6	<p>RECEIVER/TRANSMITTER</p> <ul style="list-style-type: none"> ▪ Dual receiver modules and two transmitters ▪ portable FM Sound field ▪ 96 FM channels switchable PLL Synthesized UHF frequency band ▪ true-diversity FM receiver constantly monitors between two internal antennae ▪ 30 watts of audio power and full-range speaker provide ample coverage for a classroom or small auditorium ▪ FM Frequency Range: 640-664 MHz ▪ Transmitter RF Output <10MW ▪ Transmitter Operating Range: 50 -70 m Simeon 500WU Duo or equivalent 	48					
C7	<p>PERSONAL FM</p> <ul style="list-style-type: none"> ▪ Digital, coded radio transmission ▪ transmitter and the receiver are paired by the transmitter sending a coded key to the receiver ▪ Microphone with zoom function both in the transmitter and receiver ▪ directional and omni-directional microphone setting ▪ FM Frequency range: 904 - 926 MHz ▪ FM Channels: 38 (Encrypted digital modulation) ▪ Operating range: 25m ▪ Lithium Ion (Li-Ion) rechargeable battery 						

FIRM NAME: _____

SIGNATURE: _____

ITEM NO	DESCRIPTION	QUANTITY	MAKE AND MODEL NO.	UNIT PRICE	State Length of Warranty	Does Warranty include all parts, labour and shipping? If not please state what is included	State Cost of Yearly Service Contract
	Contego 900 or equivalent	2					
C8	<p>NECK LOOP - FM</p> <ul style="list-style-type: none"> ▪ offers FM access to universal teleloop system ▪ for users of telecoil-equipment instrument ▪ In FM mode the bandwidth is 7,000 Hz, while in AUX mode it stretches to 9,000 Hz ▪ LED status indicators ▪ bass boost <p>Available in two loop lengths (75 cm and 55 cm).</p> <ul style="list-style-type: none"> ▪ Wireless channel synchronisation ▪ Wireless programming ▪ Optional tamper-resistant buttons and controls ▪ On/off button with integrated channel seek ▪ Volume control button ▪ Hearing aid program button ▪ USB battery charge ▪ 3.5mm AUX IN and OUT socket ▪ Neck loop safety release ▪ Intelligent volume memory settings ▪ Audible volume indicator ▪ 30 dB gain range ▪ interchangeable shells in 5 different colours <p>State Colours:</p> <p>Amigo Arc or equivalent</p>	1					
C9	<p>CABLE</p> <p>CBL 3.5-3.5 or equivalent</p>	37					
C10	<p>CABLE</p> <p>CBL 3.5 RCA or equivalent</p>	37					
C11	<p>MICROPHONE</p> <ul style="list-style-type: none"> ▪ for use with Simeon 300WU <p>Simeon #413 or equivalent</p>	6					

FIRM NAME: _____

SIGNATURE: _____

ITEM NO	DESCRIPTION	QUANTITY	MAKE AND MODEL NO.	UNIT PRICE	State Length of Warranty	Does Warranty include all parts, labour and shipping? If not please state what is included	State Cost of Yearly Service Contract
C12	MICROPHONE - BOOM ▪ for use with Simeon 300WU ▪ Boom, Directional ▪ Headset Simeon #617 or equivalent	1					
C13	MICROPHONE - BOOM ▪ Premium Directional ▪ Over the ear boom mic with ultra light metal frame Simeon #624 or equivalent	49					
C14	MICROPHONE - BOOM ▪ Omni directional mini ear hook Simeon #630 or equivalent	2					
C15	MICROPHONE - BOOM ▪ Lightweight directional boom Simeon #623 or equivalent	7					
C16	MICROPHONE - COLLAR ▪ Convertible omni directional collar ▪ with detachable lapel-clip element Simeon #787 or equivalent	8					
C17	MICROPHONE - LAPEL ▪ Directional Simeon #373 or equivalent	17					
C18	MICROPHONES - LAPEL ▪ .5 mm Directional lapel microphone for Amigo T10 ▪ 2.5mm Directional lapel microphone for Amigo T5/T30/T31 ▪ 3.5 mm Omni directional lapel microphone for Amigo T10 ▪ 2.5 mm Omni directional lapel microphone for Amigo T5/T30/T31	1					
C19	BELT CLIP						

FIRM NAME: _____

SIGNATURE: _____

ITEM NO	DESCRIPTION	QUANTITY	MAKE AND MODEL NO.	UNIT PRICE	State Length of Warranty	Does Warranty include all parts, labour and shipping? If not please state what is included	State Cost of Yearly Service Contract
	<ul style="list-style-type: none"> ▪ for Simeon 8LT Transmitter Simeon BLTCLP2/8LT or equivalent 	14					
C20	BELT CLIP <ul style="list-style-type: none"> ▪ for Simeon 7LT Transmitter Simeon BLT CLP-7LT or equivalent 	4					
C21	EARPHONE <ul style="list-style-type: none"> ▪ Binaural ▪ Non-occluding ▪ with earhook ▪ output limited Simeon #85HE or equivalent 	1					
C22	ADAPTER/CHARGER <ul style="list-style-type: none"> ▪ plug in charging adapter for 500WU Simeon STD-1827PA or equivalent 	1					
C23	CHARGING CRADLE <ul style="list-style-type: none"> ▪ for Simeon 8LT Transmitters Simeon GDC202 or equivalent 	1					
C24	TOTE BAG <ul style="list-style-type: none"> ▪ for Simeon 500WU Simeon TB500 or equivalent 	20					
C25	DYNAMIC SOUND FIELD SYSTEM RECEIVER/SPEAKERS <ul style="list-style-type: none"> ▪ Line array system with 12 miniature speakers ▪ Complete with Inspiro transmitter, automatically and continuously adjusts to room noise levels ▪ Accepts signal modulation transmission DigiMaster 5000 loudspeaker or equivalent 	1					
C26	DYNAMIC SOUND FIELD SYSTEM RECEIVER/SPEAKERS <ul style="list-style-type: none"> ▪ Line array system with 15 miniature speakers 						

FIRM NAME: _____

SIGNATURE: _____

ITEM NO	DESCRIPTION	QUANTITY	MAKE AND MODEL NO.	UNIT PRICE	State Length of Warranty	Does Warranty include all parts, labour and shipping? If not please state what is included	State Cost of Yearly Service Contract
	<ul style="list-style-type: none"> ▪ Complete with Inspiro transmitter, automatically and continuously adjusts to room noise levels ▪ Accepts signal modulation transmission DigiMaster 7000 loudspeaker or equivalent 	1					
C27	<p>TRANSMITTER - WIRELESS</p> <ul style="list-style-type: none"> ▪ Dynamic FM transmitter for personal FM and Soundfield use ▪ Automatically adjust the FM gain depending on the environment noise level ▪ Intelligent check of transmitter and dynamic receivers ▪ Waist worn or lavalier style ▪ Integrated MultiTalker Network (up to 10 transmitters) ▪ ‘Adaptive FM Advantage’ (AFMA) - an algorithm that dramatically improves signal-to-noise ratio <p>Phonak Inspiro Premium or equivalent</p>	209					
C28	<p>TRANSMITTER</p> <ul style="list-style-type: none"> ▪ for use with Phonak inspiro Dynamic Soundfield <p>Phonak DynaMic handheld or equivalent</p>	1					
C29	<p>TRANSMITTER</p> <ul style="list-style-type: none"> ▪ Dynamic FM transmitter ▪ 3 microphones modes (SuperZoom, Zoom and Omni) ▪ Bluetooth connectivity and hearing instrument remote control <p>Phonak Smart Link + or equivalent</p>	1					
C30	<p>RECEIVER</p> <ul style="list-style-type: none"> ▪ Dynamic FM receiver 						

FIRM NAME: _____

SIGNATURE: _____

ITEM NO	DESCRIPTION	QUANTITY	MAKE AND MODEL NO.	UNIT PRICE	State Length of Warranty	Does Warranty include all parts, labour and shipping? If not please state what is included	State Cost of Yearly Service Contract
	<ul style="list-style-type: none"> ▪ for use with (Certéna, Eleva, Exélia Art, eXtra, Savia, Savia Art, Una, Versàta and Verve) hearing instruments ▪ Dynamic Speech Extractor an algorithm that improves signal-to-noise ratios by up to 15 dB and speech scores in noise by dozens of percentage points ▪ AutoConnect – this measures the impedance of the hearing instrument’s audio input and sets its own output impedance accordingly. ▪ Automatic or Direct Frequency Synchronization ▪ Save to and read information from receiver ▪ Antenna designed for optimal reception from all angles ▪ Sleep mode saves hearing instrument batteries State colours available: Phonak ML9i #052-3054-876xx or equivalent	53					
C31	RECEIVER <ul style="list-style-type: none"> ▪ Wireless FM receiver ▪ for Cochlear’s Nucleus Behind-The-Ear (BTE) speech processor. ▪ Digital synthesizer, multi-frequency FM receiver ▪ Compatible with all Phonak FM transmitters ▪ Automatic or Direct Frequency Synchronization ▪ Save to and read information from receiver Note: Phonak FM systems are <i>not</i> compatible with FM products from other manufacturers. State colours available: Phonak MicroLink Freedom or equivalent	4					
C32	RECEIVER <ul style="list-style-type: none"> ▪ Dynamic FM universal receiver 						

FIRM NAME: _____

SIGNATURE: _____

ITEM NO	DESCRIPTION	QUANTITY	MAKE AND MODEL NO.	UNIT PRICE	State Length of Warranty	Does Warranty include all parts, labour and shipping? If not please state what is included	State Cost of Yearly Service Contract
	<ul style="list-style-type: none"> ▪ Compatible with all BTEs and cochlear implants ▪ Compatible with all Phonak transmitters ▪ Automatic or Direct Frequency Synchronization ▪ Save to and read information from receiver ▪ Antenna designed for optimal reception from all angles ▪ No pin orientation required ▪ Sleep mode saves hearing instrument batteries State colours available: Phonak MLXi or equivalent	46					
C33	RECEIVER <ul style="list-style-type: none"> ▪ Dynamic FM receiver ▪ Compatible with all Phonak transmitters ▪ Automatic or Direct Frequency Synchronization ▪ Save to and read information from receiver angles ▪ Sleep mode saves hearing instrument batteries ▪ Designed specifically for use with Cochlear's Baha products ▪ Compatible with Cochlear's Intenso, Divino and Compact Baha BTEs and implants ▪ with Dynamic Speech Extractor - an algorithm that improves signal-to-noise ratios by up to 15 dB and speech scores in noise by dozens of percentage points. Phonak MLXi Baha or equivalent	2					
C34	RECEIVER <ul style="list-style-type: none"> ▪ Dynamic FM ▪ Ear-level receiver ▪ Ear Wax Detection system 						

FIRM NAME: _____

SIGNATURE: _____

ITEM NO	DESCRIPTION	QUANTITY	MAKE AND MODEL NO.	UNIT PRICE	State Length of Warranty	Does Warranty include all parts, labour and shipping? If not please state what is included	State Cost of Yearly Service Contract
	<ul style="list-style-type: none"> ▪ Intelligent check of receiver function through Inspiro transmitter ▪ Frequency changeable with direct or automatic frequency synchronization ▪ c/w Wax Guards State colours available: Phonak iSense Micro or equivalent	38					
C35	RECEIVER <ul style="list-style-type: none"> ▪ For use with Naída SuperPower hearing instruments ▪ Dynamic FM to Naída SuperPower users ▪ Miniature design-integrated ▪ AutoConnect – this measures the impedance of the hearing instrument’s audio input and sets its own output impedance accordingly ▪ Water resistant ▪ Automatic or Direct Frequency Synchronization ▪ Save to and read information from receiver angles ▪ Sleep mode to save hearing instrument batteries State colours available: Phonak ML11i or equivalent	20					
C36	RECEIVER <ul style="list-style-type: none"> ▪ For Naida, Milo, OK! UP instruments ▪ Dynamic Speech Extractor ▪ AutoConnect – this measures the impedance of the hearing instrument’s audio input and sets its own output impedance accordingly. ▪ Sleep mode to save hearing instrument batteries ▪ Save to and read information from receiver Automatic or direct frequency synchronization						

FIRM NAME: _____

SIGNATURE: _____

ITEM NO	DESCRIPTION	QUANTITY	MAKE AND MODEL NO.	UNIT PRICE	State Length of Warranty	Does Warranty include all parts, labour and shipping? If not please state what is included	State Cost of Yearly Service Contract
	State colours available: Phonak ML10i or equivalent	4					
C37	RECEIVER <ul style="list-style-type: none"> ▪ Dynamic FM integrated receiver ▪ Compatible with size 13 CORE micro BTE's (Nios micro, Exelia Art micro, Exelia micro, Versata micro, Certena micro ▪ Dynamic Speech Extractor ▪ AutoConnect – this measures the impedance of the hearing instrument's audio input and sets its own output impedance accordingly. ▪ Intelligent check of receiver function through Inspiro Transmitter ▪ Save to and read information from receiver ▪ Sleep mode to save hearing instrument batteries ▪ Frequency changeable with direct or automatic frequency synchronization State colours available: Phonak ML12i or equivalent	50					
C38	RECEIVER <ul style="list-style-type: none"> ▪ Dynamic integrated receiver ▪ Use with Phonak Ambra, Solano, Cassia instruments ▪ Dynamic Speech Extractor ▪ AutoConnect – this measures the impedance of the hearing instrument's audio input and sets its own output impedance accordingly. ▪ Intelligent check of receiver function through Inspiro Transmitter ▪ Frequency changeable with direct or automatic frequency synchronization 						

FIRM NAME: _____

SIGNATURE: _____

ITEM NO	DESCRIPTION	QUANTITY	MAKE AND MODEL NO.	UNIT PRICE	State Length of Warranty	Does Warranty include all parts, labour and shipping? If not please state what is included	State Cost of Yearly Service Contract
	State colours available: Phonak ML13i or equivalent	7					
C39	RECEIVER ▪ Dynamic FM receiver ▪ Works with Cochlear's Nucleus 5 system to help CI recipients Phonak ML 14i or equivalent	1					
C40	RECEIVER ▪ Integrated Dynamic FM receiver ▪ Compatible with Naída S CRT, Nios S H2O, Phonak Ambra, Phonak Solana and Phonak Cassia M H2O, microP and SP hearing aids ▪ AutoConnect – this measures the impedance of the hearing instrument's audio input and sets its own output impedance accordingly ▪ Automatic or Direct Frequency Synchronization ▪ Sleep mode to save hearing instrument batteries ▪ Save to and read information from receiver Phonak ML 15i or equivalent	15					
C41	RECEIVER Synthesized FM receiver Phonak Micro MLxS or equivalent	1					
C42	RECEIVER ▪ Compatible with hearing instruments with a T-coil ▪ Multi-frequency Dynamic FM ▪ Improves signal-to-noise ratios by up to 15 dB and speech scores in noise by dozens of percentage points						

FIRM NAME: _____

SIGNATURE: _____

ITEM NO	DESCRIPTION	QUANTITY	MAKE AND MODEL NO.	UNIT PRICE	State Length of Warranty	Does Warranty include all parts, labour and shipping? If not please state what is included	State Cost of Yearly Service Contract
	<ul style="list-style-type: none"> ▪ Smart Noise Blocker - improves FM sound quality where it needs to be improved (at the receiver side) and it also reduces the FM receiver's output when no useful signal is present ▪ Soft squelch & sleep mode - When the FM transmitter being used is switched off, MyLink+ does not hiss because it is also switched off by a so-called soft squelch. If the transmitter remains turned off for more than 40 seconds, MyLink+ goes into sleep mode ▪ Audio output ▪ Digital synthesizer ▪ Compatible with all Phonak transmitters ▪ Automatic or Direct Frequency Synchronization ▪ Save to, and read information from, the receiver Phonak MyLink+ or equivalent 	2					
C43	<p>COMMUNICATION INTERFACE</p> <ul style="list-style-type: none"> ▪ Wirelessly connects Phonak hearing instruments to a huge variety of external devices ▪ Phonak Stereo Sound audio transmission to the hearing instruments ▪ Receives input in 3 different ways: Bluetooth wireless (speech and stereo music), wired stereo audio jack and FM via europlug ▪ Ergonomic design with one simple button ▪ True hands-free operation with directional microphone pickup ▪ Multi-point technology allows the use of two phones in parallel ▪ Rechargeable battery 						

FIRM NAME: _____

SIGNATURE: _____

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	<ul style="list-style-type: none"> Fully automatic switching of hearing programs, which can be individually fine tuned with fitting software Phonak Icom or equivalent 	1					
C44	FINE TUNER Med-EI fine tuner or equivalent	1					
C45	ADAPTER - TEST <ul style="list-style-type: none"> For Phonak ML Freedom Phonak #052-3379 or equivalent 	2					
C46	ADAPTER - CINCH <ul style="list-style-type: none"> For Phonak Inspiro Phonak #052-0371 or equivalent 	1					
C47	HEADSET DEMO KIT <ul style="list-style-type: none"> with 110 V charger: 052-3126 Phonak #052-3126 or equivalent 	2					
C48	CABLE <ul style="list-style-type: none"> For Phonak Microlink CI+ Wireless Receiver Phonak 052-0039 or equivalent 	1					
C49	MICROPHONE - LAPEL <ul style="list-style-type: none"> Easy-to-wear collar- work classroom microphones Primarily for use with inspiro and featuring multimicrophone technology Phonak iLapel or equivalent 	249					
C50	MICROPHONE - BOOM <ul style="list-style-type: none"> Headworn boom microphone for use with the inspiro transmitter in a Phonak SoundField System c/w adapter cable, lapel clip and 3x windshields Headworn boom microphone Phonak Easy Boom #052-3148 or equivalent 	47					
C51	AUDIO SHOES						

FIRM NAME: _____

SIGNATURE: _____

ITEM NO	DESCRIPTION	QUANTITY	MAKE AND MODEL NO.	UNIT PRICE	State Length of Warranty	Does Warranty include all parts, labour and shipping? If not please state what is included	State Cost of Yearly Service Contract
	<ul style="list-style-type: none"> ▪ Naida UP State colours available: Phonak AS10 #054-0022 or equivalent	4					
C52	AUDIO SHOES Verve, Certéna, Versáta & Exélia audio i/p shoe AS9 State colours available: Phonak 052-3363-000 or equivalent	4					
C53	AUDIO SHOES <ul style="list-style-type: none"> ▪ Sumo DM, Sumo E, Sumo XP State colours available: Phonak 052-0160 or equivalent	3					
C54	AUDIO SHOES <ul style="list-style-type: none"> ▪ Adapto, Adapto Power, Atlas Direct, Atlas Plus Direct, Gaia, Gaia Power, G (Directional) State colours available: Phonak #52-0161 or equivalent	4					
C55	AUDIO SHOES <ul style="list-style-type: none"> ▪ Bravissimo BV18, BV19, BV38, Diva SD19, SD19M, Mind 440 M4-19, Inteo IN19, Flash 19, Aikia 19, Real RE-19 Phonak 052-0163 or equivalent	6					
C56	AUDIO SHOES <ul style="list-style-type: none"> ▪ W6 State colours available: Phonak 052-0313 or equivalent	4					
C57	AUDIO SHOES <ul style="list-style-type: none"> ▪ Aero 211, 311, Forte, MAXX, Solo T+, Valeo, Power MAXX series AS5AC Phonak 054-0092 or equivalent	2					

FIRM NAME: _____

SIGNATURE: _____

ITEM NO	DESCRIPTION	QUANTITY	MAKE AND MODEL NO.	UNIT PRICE	State Length of Warranty	Does Warranty include all parts, labour and shipping? If not please state what is included	State Cost of Yearly Service Contract
C58	AUDIO SHOES ▪ MAXX 211, 211D, 311, PowerMaXX411, Breeze, Unison 2, 4 Phonak 052-0307 or equivalent	6					
C59	AUDIO SHOES Phonak 054-0066 or equivalent	2					
C60	AUDIO SHOES ▪ for Certena Micro, Exelia Micro, Exelia Art Micro, Nios Micro, Versata Micro Phonak 054-0025 or equivalent	1					
C61	AUDIO SHOES ▪ for OTICON Spirit 3, Spirit 3 Direct, Spirit 3 VC, Spirit 3 Power, Safran, Tego Pro, Tego & Syncro hearing aids Oticon FM8 or equivalent	3					
C62	AUDIO SHOES ▪ for A Digital: A3, A4, Aikia: AK-9, AK-9E, Brovo: B1, B2, Bravissimo: BV-8, BV-8e, BV-9, Flash: FL-9, FL-9e, Inteo: IN-9, IN-9e, mind 330: m3-9, mind440: m4-9, Real: RE-9, Senso P: P7, P8, Senso Vita: SV-9, SV-9e, Senso Diva: SD-9, SD-9e Widex W7 with lock (#052-0463) only	20					
C63	AUDIO SHOES ▪ for A Digital: A3,A4, Aikia: AK-9, AK-9E, Brovo: B1, B2, Bravissimo: BV-8, BV-8e, BV-9, Flash: FL-9, FL-9e, Inteo: IN-9, IN-9e, mind 330: m3-9, mind440: m4-9, Real: RE-9, Senso P: P7, P8, Senso Vita: SV-9, SV-9e, Senso Diva: SD-9, SD-9e Widex W7 no lock (#052-0463) only	6					
C64	WAX FILTER STRIPS (CeruSTOP) ▪ 8 per package	Packs					

FIRM NAME: _____

SIGNATURE: _____

ITEM NO	DESCRIPTION	QUANTITY	MAKE AND MODEL NO.	UNIT PRICE	State Length of Warranty	Does Warranty include all parts, labour and shipping? If not please state what is included	State Cost of Yearly Service Contract
	Phonak #098-0282 or equivalent	66					
C65	TRANSMITTER - FM <ul style="list-style-type: none"> ▪ FM transmitter ▪ provides instant LED confirmation that the transmitted signal is received and the system is charging ▪ low battery indicator ▪ channel and volume settings can be locked in order to prevent unwanted tampering ▪ multiple options for headphone ▪ direct audio input (DAI) and cochlear implant connection ▪ mute and un-mute push button for microphone on/off functionality ▪ multi-channel ▪ uses rechargeable or alkaline batteries Amigo T-5 or equivalent	1					
C66	TRANSMITTER <ul style="list-style-type: none"> ▪ FM transmitter ▪ portable - can be held by the listener, worn by a parent, placed on a table or connected to a TV. ▪ can be used with hearing aids, cochlear implants or bone anchored solutions Oticon Amigo #T30 or equivalent	2					
C67	TRANSMITTER <ul style="list-style-type: none"> ▪ FM transmitter ▪ for team teaching Oticon Amigo #T31 or equivalent	1					
C68	RECEIVER <ul style="list-style-type: none"> ▪ Body-worn 						

FIRM NAME: _____

SIGNATURE: _____

ITEM NO	DESCRIPTION	QUANTITY	MAKE AND MODEL NO.	UNIT PRICE	State Length of Warranty	Does Warranty include all parts, labour and shipping? If not please state what is included	State Cost of Yearly Service Contract
	Oticon Amigo R5 or equivalent	4					
C69	RECEIVER ▪ Universal receiver for virtually all BTE instruments; multi channel ▪ Three position switch Oticon Amigo R1 or equivalent	1					
C70	RECEIVER ▪ Ear-level receiver for battery size 312 hearing instruments. The receiver fits perfectly with the Oticon Safari, Epoq, Vigo and Hit BTE hearing aids. Oticon Amigo R12 or equivalent	1					
C71	RECEIVER FM compatible hearing instruments via an FM adapter switch ▪ Manual channel change/seek which allows the user to change channels and search for an available FM signal State colours available: Oticon Amigo R2 or equivalent	2					
C72	RECEIVER ▪ discreet neck loop FM receiver that to the untrained eye looks much like an mp3 player. ▪ works with any instrument with a telecoil - including cochlear implants and bone anchored devices ▪ neck loop receiver uniquely offers easy connection to mp3 players and a bass boost that makes sound quality much richer and clearer. State colours available Oticon Amigo ARC or equivalent	8					

FIRM NAME: _____

SIGNATURE: _____

ITEM NO	DESCRIPTION	QUANTITY	MAKE AND MODEL NO.	UNIT PRICE	State Length of Warranty	Does Warranty include all parts, labour and shipping? If not please state what is included	State Cost of Yearly Service Contract
C73	MICROPHONE ▪ Lapel ▪ Omni Directional 2.5 mm Omni directional lapel microphone for Amigo T5/T30/T31	1					
C74	MICROPHONE ▪ Boom ▪ Monaural 2.5 mm Boom microphone for Amigo T5/T30/T31	1					
C75	MICROPHONE ▪ Boom ▪ Binaural 2.5 mm Boom microphone for Amigo T5/T30/T31 - M624	1					
C76	HEADPHONES ▪ Unattenuated Sennheiser or equivalent	1					
C77	HEADPHONES ▪ Attenuated Sennheiser or equivalent	1					
C78	BATTERIES - 675 implant plus power one - 60 pack	20					
C79	BATTERIES - 13 A batteries - 60 pack	20					
C80	BATTERIES - 312 batteries - 60 pack	25					
C81	BATTERIES - AA - Rechargeable	20					
C82	BATTERIES - AAA - Rechargeable	20					
C83	BATTERY TESTER - Hearing aid	50					
C84	BATTERY PACK ▪ 4500 mAh for Simeon 500WU/500IR	1					

FIRM NAME: _____

SIGNATURE: _____

ITEM NO	DESCRIPTION	QUANTITY	MAKE AND MODEL NO.	UNIT PRICE	State Length of Warranty	Does Warranty include all parts, labour and shipping? If not please state what is included	State Cost of Yearly Service Contract
C85	BATTERIES - Ion - Lithium ▪ for Contego T900/R900	1					
C86	ADAPTER ▪ for Simeon HDC - 707	1					
C87	ADAPTER ▪ for Simeon 500	1					
C88	ADAPTER Synthesized FM receiver	1					
C89	CHARGING CRADLE + ADAPTER ▪ for 2 x Simeon 7LT Transmitters	1					
C90	SPEAKER CABLE - shielded cable ▪ with speaker connector - 5m	1					
C91	ANTENNA ▪ for 7LT Transmitter	1					
C92	ANTENNA ▪ for Simeon 8LT Transmitter	1					
C93	AUDIO INPUT CABLES ▪ 3.5-3.5 shielded cable Simeon or equivalent	1					
C94	HEADPHONES - BINAURAL Contego 606 or equivalent	1					
C95	EARBUD - BINAURAL Contego 616 or equivalent	1					
C96	NECKLOOP - INDUCTION - with Lanyard ▪ for Contego	1					
C97	BRACKET - WALL MOUNT ▪ for 900 omnipanel speaker and Simeon 500 WU/500IR Simeon WB900 Bracket or equivalent	1					
C98	TRIPOD STAND						

FIRM NAME: _____

SIGNATURE: _____

ITEM NO	DESCRIPTION	QUANTITY	MAKE AND MODEL NO.	UNIT PRICE	State Length of Warranty	Does Warranty include all parts, labour and shipping? If not please state what is included	State Cost of Yearly Service Contract
	<ul style="list-style-type: none"> ▪ folding aluminum tripod stand for Simeon 500WU/500IR Simeon Stand 5-66 or equivalent 	1					
C99	<p>TRIPOD STAND</p> <ul style="list-style-type: none"> ▪ Steal tripod stand for Simeon Omnipanel 900 or 500WU/500IR Simeon Stand 5-226 or equivalent 	1					
C100	<p>TRANSMITTER</p> <ul style="list-style-type: none"> ▪ Encrypted digital sounds transfer ▪ Frequency range 904-927MHz ▪ Omnidirectional built-in mic Comfort Digisystem DM05 or equivalent 	1					
C101	<p>TRANSMITTER</p> <ul style="list-style-type: none"> ▪ Encrypted digital sound transfer ▪ Frequency range 904-927MHz ▪ Omnidirectional built-in mic and mic/line-in option ▪ "Push to talk" option Comfort Digisystem DM10 or equivalent 	1					
C102	<p>TRANSMITTER</p> <ul style="list-style-type: none"> ▪ Encrypted digital sound transfer ▪ Frequency range 904-927MHz ▪ Multiple built-in mic or aux mic/line-in options Comfort Digisystem DC10 or equivalent 	1					
C103	<p>RECEIVER</p> <ul style="list-style-type: none"> ▪ Encrypted digital sound transfer ▪ On ear level receiver ▪ Frequency range 904-927MHz ▪ Multiple listening modes Comfort Digisystem DT10 or equivalent 	1					
C104	<p>RECEIVER</p> <ul style="list-style-type: none"> ▪ Encrypted digital sound transfer 						

FIRM NAME: _____

SIGNATURE: _____

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	<ul style="list-style-type: none"> ▪ Frequency range 904-927MHz ▪ Body worn receiver with coupling options ▪ Programming available to fix volume, set max volume, adjust gain differentially for each ear Comfort Digisystem DH10 or equivalent	1					
C105	PROGRAMMER <ul style="list-style-type: none"> ▪ For digitally encrypted personal receiver DT10 Comfort Digisystem DT05 or equivalent	1					
C106	NECKLOOP - INDUCTION <ul style="list-style-type: none"> ▪ Small ▪ for DH10 receiver 	1					
C107	NECKLOOP - INDUCTION <ul style="list-style-type: none"> ▪ Large ▪ for Simeon DH10 receiver 	1					
C108	LANYARD <ul style="list-style-type: none"> ▪ for Simeon DM05 or DM10 transmitter 	1					
C109	LANYARD <ul style="list-style-type: none"> ▪ for DC10 transmitter/conference mic 	1					
C110	CHARGING STAND <ul style="list-style-type: none"> ▪ for Simeon Transmitter DM05 	1					
C111	CHARGING STAND <ul style="list-style-type: none"> ▪ for Simeon Transmitter/Conference Mic DC10 	1					
C112	HEADPHONES - Unattenuated Simeon or equivalent	1					
C113	EARBUDS - Unattenuated Simeon or equivalent	1					
C114	CASE - Leather - System Simeon or equivalent	1					
C115	ADAPTER/CHARGER <ul style="list-style-type: none"> ▪ for Simeon Digisystem 	1					
COCHLEAR IMPLANT ACCESSORIES							

FIRM NAME: _____

SIGNATURE: _____

ITEM NO	DESCRIPTION	QUANTITY	MAKE AND MODEL NO.	UNIT PRICE	State Length of Warranty	Does Warranty include all parts, labour and shipping? If not please state what is included	State Cost of Yearly Service Contract
C116	Personal Audio Cable for Cochlear Nucleus 5 Processor -	1					
C117	Freedom Accessory Adaptor Part	1					
C118	Main Isolation Cable for Nucleus 5	1					
C119	Freedom Monitor Earphones	1					
C120	Med-EI FM extension kit - battery pack and accessory cable for OPUS II	1					
C121	FM battery pack (only) for OPUS II	1					
C122	Microphone test kit for OPUS II	1					
C123	Med-EI Speech Processor Test Device	1					

FIRM NAME: _____

SIGNATURE: _____

