



MICROSOFT SYSTEM CENTRE IMPLEMENTATION

REQUEST FOR PROPOSAL

Issue Date: November 7, 2011

Gary Keathley, Buyer

Issued by: The Thames Valley District School Board

Return Date: Prior to 12:00:00 noon, local time, Tuesday, November 29, 2011

THAMES VALLEY DISTRICT SCHOOL BOARD
 MICROSOFT SYSTEM CENTRE CONFIGURATION
 2012 REQUEST FOR PROPOSAL
 WORKSHEET A - TERMS AND CONDITIONS

ITEM NO.	TERMS AND CONDITIONS	WILL COMPLY/WILL NOT COMPLY	COMMENT
1.0	INTRODUCTION		
1.0.1	The Thames Valley District School Board (hereafter referred to as the TVDSB) invites interested parties to submit sealed submissions in response to this bid document. The TVDSB is one of the largest public school boards in the Province of Ontario and is comprised of all public schools within the counties of Elgin, Middlesex, and Oxford. The TVDSB is the employer of approximately 8,000 staff and operates 166 schools with an estimated enrolment of 72,000 students		
1.1	PURPOSE		
1.1.1	The purpose of this bid document is to provide interested parties with sufficient information to enable them to prepare and submit bids for consideration by the TVDSB for Microsoft System Centre Configuration, subject to the conditions herein.		
2.0	BID DEFINITIONS AND INFORMATION		
2.1	DEFINITIONS		
2.1.1	The following words are used throughout this bid document and bidders should note these conditions when completing their bid submission.		
2.1.1.1	The word "MUST" shall mean bidders "must" include the required information in bid submission. Failure to include the required information will deem submission noncompliant.		
2.1.1.2	The word "SHOULD" shall mean bidders "should" include the required information in bid submission.		
2.1.1.3	The word "NONCOMPLIANT" shall mean bid submissions will be eliminated from further evaluation if the submission does not include the required information.		
2.1.1.4	The word "SUBCONTRACTOR" shall mean a person, firm or company hired by the bidder(s) or the successful bidder(s) to perform any portion or all of		
2.1.1.5	The word "QUALIFIED" shall mean a bidder who is compliant and has included the required information in their bid submission.		
2.1.1.6	BID IRREGULARITY: A deviation between the requirements (terms, conditions, specifications, special instructions) of a bid response for the purposes of this bid; bid irregularities are further classified as major irregularities or minor irregularities. The classification of what is a major irregularity or a minor irregularity shall be the sole discretion of the TVDSB.		

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2.1.1.6.1	Major Irregularity: A deviation from the bid request which affects the price, quality, quantity or delivery, and is material to the award. If the deviation is permitted, the bidder could gain an unfair advantage over competitors. The TVDSB will reject any bid submission which contains a major irregularity.		
2.1.1.6.2	Minor Irregularity: A deviation from the bid request which affects form, rather than substance. The effect on the price, quality, quantity or delivery is not material to the award. If the deviation is permitted or corrected the bidder would not gain an unfair advantage over competitors. The TVDSB may permit the bidder to correct a minor irregularity.		
2.2	STRUCTURE OF THIS BID		
2.2.1	Bidders must use the electronic bidding file (setup.exe) which is available on the internet at:		
2.2.1.1	www.tvdsb.ca		
2.2.1.2	"Board"		
2.2.1.3	"Purchasing"		
2.2.1.4	"Bids"		
2.2.1.5	Scroll to the end of the document, click		
2.2.1.6	"Proceed to inquiry/download page".		
2.2.1.7	Proceed to the bid, click		
2.2.1.8	"New" Icon		
2.2.1.9	Appendices632: Terms and Conditions Response in Excel format		
2.2.1.10	Worksheet A Terms & Conditions: in Excel format		
2.2.1.11	Worksheet B Requirements: in Excel format		
2.2.1.12	Worksheet C Fees: in Excel format		
2.2.1.13	Worksheet D Qualifications & Experience: in Excel format		
2.2.1.14	Worksheet E Criteria: in Excel format		
2.3	RETURN LOCATION		
2.3.1	Sealed bid submissions must be returned to:		
2.3.2	"Tenders Clerk"		
2.3.3	Tenders Clerk's box, Basement, Education Centre		
2.3.4	Thames Valley District School Board		
2.3.5	1250 Dundas Street		
2.3.6	London, Ontario		
2.3.7	N5W 5P2		

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2.3.8	The bid submission envelope should show the bid document name, number, return date and time (as set out in Section 9.6 - Labelling of Envelope and diskette or CD).		
2.3.9	The bid submission must be returned to the "Tenders Clerk" for your bid submission to be accepted.		
2.3.10	Delivery to the "Tenders Clerk" is the responsibility of the bidder.		
2.3.11	Submissions received by electronic transmission (i.e. fax or email) will not be accepted.		
2.3.12	Late bids will be returned to the bidder, unopened, if a return address is included on the submission envelope.		
2.4	IMPORTANT DATES		
2.4.1	ISSUE DATE: Monday, November 7, 2011		
2.4.2	QUESTIONS: Monday, November 14, 2011		
2.4.3	ANSWERS TO QUESTIONS: Friday, November 18, 2011		
2.4.4	RETURN DATE and TIME: prior to 12:00:00 noon local time Tuesday, November 29, 2011.		
2.5	QUESTIONS		
2.5.1	All questions pertaining to this bid document are to be addressed to: Gary Keathley, by Fax (519) 452-2399 or email g.keathley@tvdsb.on.ca no later than Monday, November 14, 2011. After this date no further inquiries, concerns or questions may be submitted. The TVDSB reserves the right to distribute a notice of content of any inquiry and the TVDSB's response to all other registered bidders. All questions pertaining to this bid document must be submitted in writing.		
2.5.2	Questions concerning the terms and conditions of the bid document, whether made orally or in writing, to any individual other than indicated above may, at the sole discretion of the TVDSB, render your submission noncompliant. Direct questions in written form only to: Gary Keathley. The TVDSB will only be bound by written answers to questions .		
2.5.3	Answers to all questions will be posted to the TVDSB web site at www.tvdsb.on.ca:		
2.5.3.1	www.tvdsb.ca		
2.5.3.2	"Board"		
2.5.3.3	"Purchasing"		
2.5.3.4	"Bids"		

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2.5.3.5	Scroll to the end of the document, click		
2.5.3.6	"Proceed to inquiry/download page"		
2.5.3.7	Proceed to the Bid, click		
2.5.3.8	"Answers to Questions"		
2.5.3.9	View documents in PDF format.		
2.5.3.10	All bid files are available for downloading at no charge from the TVDSB web site.		
2.5.4	Should any questions raised by a bidder necessitate an addendum to this bid document, the addendum will be posted to the TVDSB Web Site. See Section 2.5.3.		
2.5.5	All Addenda will be issued at least seven days prior to the closing date. If an addendum is issued within seven days of the closing date, the date will be extended accordingly.		
3.0	CONTRACT TERM / PRICING / TAXES / DELIVERY / PAYMENT		
3.1	CONTRACT TERM		
3.1.1	The term of this agreement shall be for 1 year, commencing on December 1, 2011 and unless otherwise provided herein, terminating on November 30, 2012.		
3.1.2	The TVDSB may, at the end of this contract term, extend the contract for a period of 2 years in one (1) year increments and will advise the bidder in writing of their intentions, no later than 60 days prior to November 30, 2012.		
3.1.3	Bidders should state if your company would agree to extending this contract with the same terms and conditions for a second year ending November 30, 2013.		
3.1.4	Bidders should state if your company would agree to extending this contract with the same terms and conditions for a third year ending November 30, 2014.		
3.2	PRICING		
3.2.1	Bidders must complete the pricing section in Worksheet C.		
3.2.1	Bidders must print and sign Appendices632.xls		
3.2.2	All charges must be included in the cost of the item. Prices quoted must be for goods and services exactly as specified and in Canadian funds, unless otherwise indicated.		

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3.2.3	Prices must include delivery, F.O.B. destination. NO AWARDS WILL BE MADE TO FIRMS QUOTING FREIGHT EXTRA.		
3.2.4	Prices must remain in effect for the initial term of the contract.		
3.2.5	The TVDSB will not expect any price increases for the exact configuration quoted during the roll out.		
3.2.6	The TVDSB would like to take advantage of any promotions, price decreases, rebates or new technologies available during the term of the contract. Detail your company's strategy related to future pricing, new hardware components or new technologies.		
3.3	TAXES		
3.3.1	HST: Where applicable, Harmonized Sales Tax must be shown separately as extras on all invoices in accordance with Canadian and Provincial Government regulations.		
3.4	DELIVERY & ORDERING		
3.4.1	Delivery for all items will be directly to our Schools, Distribution Centre, Educational Resource Centre or Community Education Centres.		
3.4.2	Delivery dates will be specified on all of our purchase orders. Immediate delivery will be accepted unless otherwise designated on our purchase orders. In case of construction of new schools or major school renovations, the TVDSB shall not accept delivery until the date specified on those purchase orders.		
3.4.3	The successful bidder(s) bears the cost of repairs to the site and to hardware with respect to damage caused from shipping or installation.		
3.4.4	The successful bidder(s) bears the risk of loss with respect to equipment until delivery and/or installation is complete.		
3.4.5	The successful bidder(s) will remove all packaging and shipping debris at no cost to the TVDSB.		
3.4.6	The TVDSB's purchase order number should appear on all packages, packing slips, correspondences, customs documentation and freight bills of lading.		
3.4.7	The lead time shown will be used to calculate delivery dates on our purchase orders and to monitor your company's performance. The lead time must be met as it is one of our criteria considered in the decision, and award, of this and future contracts.		

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3.4.8	Not all goods will be ordered at one time; orders will be placed as requests are received from our schools.		
3.5	INVOICING/PAYMENT TERMS		
3.5.1	All invoices must be sent to the Thames Valley District School Board, 1250 Dundas Street, London, Ontario N5W 5P2. Attention: Accounts Payable.		
3.5.2	Applicable taxes must be shown as separate line items on all invoices.		
3.5.3	Bidders should indicate any specific payment terms. It is generally expected that payment will be 45 days from receipt of invoice.		
3.5.3.1	Bidders should state percentage discount for early payment and net payment terms.		
3.5.4	Purchase order numbers must be stated on all invoices; invoices without will be returned unpaid.		
4.0	SPECIFICATIONS/REQUIREMENTS		
4.1	QUALITY		
4.1.1	Unless otherwise specified, supplies must be new, in good condition, fit for the purpose for which they are being acquired and free from defects. The decision of the TVDSB pertaining to items being rejected is final.		
4.1.2	Manufacturers' brand names and numbers are used as guidance for the bidders; alternate items of equal quality will be considered. If bidding on an alternate item, the manufacturer's name and model number must be indicated in the appropriate field in the Appendices632.xls FOR EVERY ALTERNATE ITEM BID.		
4.1.3	The determination of equal quality will be based on our internal professional opinions.		
4.1.4	In addition to price, quality and suitability to school use will be among the first considerations. Delivery lead times, service, performance record, manufacturer's warranties and the value of the overall award will be also taken into consideration when awarding this contract.		
4.1.5	Any material, equipment, service or work ordered which, in the opinion of the TVDSB, does not completely fulfill the specifications must immediately be removed and/or completed to the specifications or sample quality at the expense of the successful bidder.		
4.1.6	The successful bidder(s) must carry out all work to the satisfaction of the TVDSB. All trade work is to be performed by appropriately certified staff.		
4.2	QUANTITY/TERM		

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4.2.1	All items may not be purchased if costs exceed budget. In no way should the information furnished be considered as a guarantee with respect to the future volume of business. The successful bidder(s) will be responsible for supplying the quantities that are eventually ordered for each item awarded during the term of this bid at the quoted price.		
4.3	REQUIREMENTS		
4.3.1	The requirements are detailed in Specifications List - Worksheet B.		
4.3.1	For each requirement as described in Worksheet B bidders must place a response in the appropriate column.		
4.4	SUBSTITUTIONS		
4.4.1	In the event that an item ordered becomes discontinued during the contract, all bidders must notify the Purchasing Services Department for authorization before the item is substituted and shipped to our Distribution Centre. Successful bidders may be required to provide samples of the proposed substitutions before sending shipments. The Board reserves the right to return any shipment COLLECT , if in our opinion the products supplied do not conform to the specifications in this bid document.		
4.5	PRESENTATION/INTERVIEW/DEMONSTRATION		
4.5.1	Qualified bidders may be required to make a presentation/attend an interview at the bidders' own expense or arrange a visit for the evaluation committee to an existing installed location that matches the requirements of the bid. No bid alterations will be allowed. Notification will be given to qualified bidders as to time and place.		
4.6	TRAINING / SUPPORT		
4.6.1	Installation, training and support services are a consideration in awarding this bid. Include any and all support and implementation services your company will provide, identifying certification relevant to the support role envisioned.		
4.70	WARRANTY AND MAINTENANCE		
4.7.1	Service is an extremely important consideration in the award of this bid.		
4.7.2	Bidders must state location of service facilities.		
4.7.3	Bidders must state number of service people at each location.		
4.7.4	Bidders must state time to respond to service calls:		
4.7.4.1	Less than one half day		
4.7.4.2	One half day		
4.7.4.3	One full day		

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4.7.4.4	More than one day		
4.7.4.5	Other		
4.7.5	Bidders must state mean time to repair commitments in the event of service disruption and associated penalties in the event of extended outages.		
4.7.6	Bidders must include a statement outlining your company's quality assurance philosophy and program. This statement should detail how your company will respond to:		
4.7.6.1	Service related problems		
4.7.6.2	Quality problems		
5.0	TERMS AND CONDITIONS		
5.1	GENERAL TERMS AND CONDITIONS		
5.1.1	Any response submitted to the bid is IRREVOCABLE for 120 days.		
5.1.2	A bidder who has already submitted a bid may submit an addendum in writing and signed by the bidder at any time up to the official closing time. No facsimiles shall be accepted. The last submission shall supercede and invalidate all previous submissions by that bidder as it applies to this bid. Addenda must be submitted to the "Tenders Clerk" in the same manner and within the same time constraints as the bid submission.		
5.1.3	A bidder may withdraw the bid at any time up to the official closing time by letter bearing his/her signature as it is in the submission. Withdrawal requests received after the closing date shall not be permitted. Submission withdrawals must be submitted to the "Tenders Clerk" in the same manner and within the same constraints as a bid submission.		
5.1.4	The issuance of this call for bids shall not constitute any obligation on the part of the TVDSB to any firm or individual who submits a bid.		
5.1.5	The bidder must have satisfactorily fulfilled all relevant obligations as required under the terms and conditions of any previous award in order to be considered as an acceptable bidder.		
5.1.6	The laws of the Province of Ontario shall govern in any dispute occasioned as a result of the performance or non-performance and/or workmanship of a contract issued pursuant to the bid and any dispute arising out of the issuance of and response to this bid.		

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5.1.7	The TVDSB reserves the right to withdraw the award of the contract to a successful bidder(s) within 30 days of the award if in the opinion of the TVDSB the successful bidder(s) is unable or unwilling to enter into a form of contract satisfactory to the TVDSB. The TVDSB shall be entitled to do so without any liability being incurred by the TVDSB to the bidder		
5.1.8	The lowest or any bid submission may not necessarily be accepted. The TVDSB reserves the right to decline any or all bid submissions, or to cancel the bid call in whole or in part at any time prior to making an award, for any reason, or no reason, without liability being incurred by the TVDSB to any bidder for any expense, cost, loss or damage incurred or suffered by the bidder as a result of such withdrawal.		
5.1.9	All costs associated with the preparation of the bid submission will be solely the responsibility of the bidder.		
5.1.10	The TVDSB reserves the right to decline or purchase one or all items in this bid from one supplier or from multiple suppliers.		
5.1.11	All of the terms and conditions of this bid are deemed to be accepted by the bidder and incorporated into the bidder's proposal submission. It is the TVDSB's intention that the Terms and Conditions stated in this bid and the successful bidder's response to this bid will form the contract between TVDSB and the successful bidder(s). Any conflict in the wording of the bidder's invoice and/or sales agreement and the wording of the terms and conditions of this proposal, shall be resolved in favour of the TVDSB and shall be deemed to be incorporated into the bidder's invoice and/or sales agreement.		
5.1.12	The successful bidder(s) must not at any time subcontract any portion of its contract with the TVDSB nor shall it assign the contract without the written permission of the TVDSB. The successful bidder(s) must not, at any time, change subcontractors approved by the TVDSB without written permission of the TVDSB.		

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5.1.13	While the TVDSB has used considerable efforts to ensure an accurate representation of information in this bid document, the information contained herein is contained solely as a guideline for bidders. The information is not guaranteed or warranted to be accurate by the TVDSB, nor is it necessarily comprehensive or exhaustive. Nothing in this bid document is intended to relieve bidders from forming their own opinions and conclusions in respect to the matters addressed in this bid document.		
5.1.14	The TVDSB may accept or waive a minor irregularity, or where practical to do so the TVDSB may as a condition of bid acceptance request a bidder to correct a minor irregularity with no change in bid price. Items of non compliancy on any bid submissions which do not strictly comply with the provisions, procedures and requirements of this bid, or are incomplete, ambiguous, or which contain errors, alterations, misleading information, omissions, or irregularities of any kind, may be rejected and disqualified at the discretion of the TVDSB. All bidders agree to provide all such additional information as, and when requested, at their own expense, provided no bidder in supplying any such information shall be allowed, in any way to change the pricing or other cost quotations originally given in its bid submission or in any way materially alter or add to the solution originally proposed.		
5.1.15	All TVDSB policies, procedures and regulations must be adhered to by the successful bidder(s).		
5.1.15.1	Smoking is prohibited in all TVDSB buildings and on all TVDSB property.		
5.1.15.2	Some TVDSB sites are equipped with video surveillance cameras.		
5.1.15.3	The successful bidder(s) is obliged to cooperate with all recycling and environmental procedures and initiatives established by government, the TVDSB and each school.		
5.1.16	The successful bidder(s) will reimburse the TVDSB for any damages through negligence or willful acts of any of the successful bidder(s)' employees or contracted staff.		
5.1.17	The successful bidder(s)' employees and contracted staff shall not be considered TVDSB employees and shall not represent themselves as an agent of the TVDSB nor be eligible for any of the benefits provided to TVDSB employees.		

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5.1.18	The TVDSB reserves the right to demand the removal of any successful bidder's employees or contracted staff engaged in this contract if, in the TVDSB's opinion, their conduct has been of an unacceptable nature.		
5.1.19	The successful bidder(s) will be responsible for seeing that regular supervision is maintained over all working personnel. It is the bidder's responsibility to see that all their activities are properly coordinated with the TVDSB's operations and modify assignments as required.		
5.1.20	This bid document is being issued pursuant to the TVDSB's Purchasing Policies and Procedures.		
5.1.21	The acceptance of the bid by the successful bidder and the award of the contract contemplated by this bid document is subject to approval of the Board of Trustees.		
5.2	CANCELLATION OF CONTRACT / LOSS OF SERVICE		
5.2.1	The TVDSB reserves the right to terminate this contract within 30 days written notice if, in its opinion, the successful bidder(s) fails to meet the terms and conditions of the contract. Notwithstanding the termination of the contract, the successful bidder(s) shall remain responsible for its obligations under this contract up to the date of termination. The TVDSB reserves the right to commence an action in a court of competent jurisdiction against the successful bidder(s) for damages that result from the breach of the terms and conditions of the contract, by the successful bidder(s).		
5.2.2	The TVDSB shall have the right to retain and set off from any monies payable to the successful bidder(s) under the contract the total outstanding amount from time to time and for all damage claims by the TVDSB or any third parties arising out of this contract which have not been resolved by the successful bidder(s) or its insurer.		
5.2.3	The TVDSB reserves the right to withhold monies owing under a contract to the value of the obligation to a maximum of the monies owing to the successful bidder(s) for any indebtedness of the supplier that may impact on		
5.2.4	The successful bidder(s) shall be responsible for ensuring continuous delivery of the goods and services in the event of a labour disruption by either, the successful bidder(s), the TVDSB's staff or third party interruptions.		

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5.2.5	In the event that the successful bidder(s) becomes insolvent, and/or the successful bidder(s) is unable or unwilling to provide the contracted service for a period of more than 30 consecutive days during the period of the contract, the TVDSB shall have the right to replace the successful bidder(s) with another service provider suitable to the TVDSB in addition to all of its other rights pursuant to the term of this bid.		
5.3	FREEDOM OF INFORMATION AND PROTECTION OF PRIVACY ACT		
5.3.1	Bidders agree that all documentation and information contained in any bid submissions and any addendum that becomes the property of the TVDSB shall be subject to disclosure pursuant to an application pursuant to a Municipal Freedom of Information and Protection of Privacy Act request for disclosure. Notwithstanding that a bid submission or an addendum may contain a trade secret of the bidder, intellectual property right of the bidder, or scientific, technical, commercial, pricing or other financial or labour relations information or any other similar secret.		
5.3.2	A bidder specifically consents to the disclosure of any and all information contained in their bid submission or any addendum pursuant to a request for disclosure pursuant to a Municipal Freedom of Information and Protection of Privacy Act and such consent shall be considered a consent given pursuant to Subsection 10(2) of the said Act. Notwithstanding the aforesaid, the bidder assigns all right, title and interest that they have in the bid submission, and any addendum to the TVDSB, including the right to copy and/or publish the same as the TVDSB sees fit, notwithstanding that no request for disclosure is made pursuant to the Municipal Freedom of Information and Protection of Privacy Act.		
5.3.3	All bidders agree not to disclose any information provided by the TVDSB in this bid document to any third party without the written consent of the TVDSB.		
5.4	PERSONAL INFORMATION PROTECTION AND ELECTRONIC DOCUMENTS ACT		

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5.4.1	The Bidder represents and warrants that if the bidder is or becomes subject to any private sector privacy legislation in responding hereto, or in carrying out its obligations under any subsequent agreement, the Bidder will be solely responsible for compliance with such legislation. Without limitation, the Bidder represents and warrants that if the Bidder is subject to the Personal Information Protection and Electronics Act, S.C. 2000, c.5, including any amendments thereto ("PIPEDA"), the Bidders shall ensure PIPEDA		
5.4.2	All PIPEDA Protected Information the Bidder collects directly from the individual or indirectly from the Board or others.		
5.4.3	All PIPEDA Protected Information the Bidder uses or discloses in the course of responding hereto or in performing its obligation under any subsequent agreement and,		
5.4.4	All PIPEDA Protected Information the Bidder transfers or discloses to the Board		
5.4.5	For the purposes hereof, "PIPEDA Protected Information" means any "Personal Information" or "Personal Health Information" as such terms are defined in PIPEDA.		
5.5	HUMAN RIGHTS AND CHILD LABOUR LAWS		
5.5.1	Any infringement on human rights, but namely those of children, is of considerable concern to the TVDSB. Bidders wishing to do business with the TVDSB are asked to promote the purchase of goods from companies that operate in full compliance with the laws of their respective countries and with all applicable child labour laws, rules and regulations related to hiring, wages, hours worked, overtime and working conditions.		
5.5.2	Bidders should indicate your firm's policy and present practices and procedures in place to encourage promotion of this objective.		
5.5.3	For bidders information the web site address of the International Labour Organization and its objectives toward the abolition of child labour is:		
5.5.3.1	http://www.ilo.org		
5.6	HEALTH, SAFETY REGULATIONS		

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5.6.1	All equipment requiring approval (Hydro One, C.S.A., ULC., etc.) must be completely assembled and must bear label showing approval of assembly prior to delivery. The TVDSB shall not accept any equipment that has not been inspected and approved. If not so approved, the TVDSB reserves the right to invoice the successful bidder(s) for the cost of		
5.6.2	Every person who supplies any machine, device, tool, equipment or service to the TVDSB must ensure that the machine, device, tool, equipment or service complies with the Occupational Health and Safety Act and Regulations of Industrial Establishments. The burden of proof rests with the		
5.6.3	The Ministry of Education and Training and the Ministry of Health provides regulations specifying which substances/ products are not acceptable. If applicable, the successful bidder(s) must supply MATERIAL SAFETY DATA SHEETS providing us with the breakdown of components for any products used in our facilities with every shipment.		
5.6.4	The Occupational Health and Safety Act describes the responsibilities of an employer. The TVDSB requires contractors maintain procedures, training and enforcement so that the responsibilities are carried out at our workplace. The contract shall abide by and strictly adhere to the regulations and conditions set out and laid down by the most current versions of the Occupational Health and Safety Act, 1990, Chapter 0-1. Their workers must be trained in WHIMS in accordance with Occupational Health and Safety Act Regulations. They must adhere to all of the TVDSB's Health and Safety Policy, Procedures and Guidelines and Municipal Bylaws.		
5.7	WORKPLACE SAFETY AND INSURANCE BOARD		
5.7.1	The successful bidder(s) must ensure that all workers are covered by the Workplace Safety & Insurance Board for the duration of this contract.		
5.7.2	The successful bidder(s) must furnish a Certificate of Clearance from the Workplace Safety and Insurance Board as evidence that all returns have been made and all necessary assessments have been paid as required, or levied, by the Workplace Safety and Insurance Board. This certification is to be furnished prior to the commencement of this contract. The good standing must be maintained throughout the contract. It is the responsibility of the Contractor to ensure that the Workplace Safety & Insurance Board Certificate is updated every sixty (60) days. The TVDSB reserves the right to request proof of coverage any time throughout the duration of the contract.		

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5.7.3	All workplace injuries or accidents on TVDSB property must be reported by the successful bidder(s) to the TVDSB's representative within 24 hours.		
5.8	COMMERCIAL LIABILITY INSURANCE		
5.8.1	The successful bidder(s) must be covered by Commercial General Liability Insurance throughout the term of the contract. Each bidder must state if it has Commercial General Liability Insurance Coverage.		
5.8.2	Each bidder should show proof with the submission of this bid that upon the award of this contract that it will be covered by Commercial Liability Insurance coverage with limits of \$5 million per occurrence for liability (by way of primary coverage and/or Umbrella Coverage and/or otherwise), arising at law for damages caused by reason of bodily injury (including death) or damage to property by its employees or subcontractors. If the bidder does not presently have \$5 million per occurrence of Commercial Liability Insurance coverage, the bidder shall provide a written assurance from his insurer or agent on the insurer's or agent's letterhead that liability insurance limits will be increased to \$5 million per occurrence from the commencement of the contract should the contract be awarded to the bidder. The successful bidder(s) further agrees to maintain good standing throughout the term of the contract. The TVDSB reserves the right to request proof of coverage any time throughout the duration of the contract.		
5.8.2.1	This liability policy shall contain the following coverage:		
5.8.2.2	Personal Injury & Property Damage		
5.8.2.3	Non-Owned Automobile Liability		
5.8.2.4	Owners and Contractors Protective Coverage		
5.8.2.5	Contractual Liability		
5.8.2.6	Broad Form Property Damage		
5.8.2.7	Products & Completed Operation Insurance		
5.8.2.8	Contingent Employees Liability		
5.8.2.9	Cross Liability Clause and Severability of Interest Clause		
5.8.3	Upon an award to the successful bidder(s) by the TVDSB, the successful bidder(s) shall be required to submit certification in a form satisfactory to the TVDSB of the above-mentioned coverage to protect the TVDSB against claims for property damages and personal injuries, including accidental death, caused by the successful bidder(s) or its employees or subcontractors during the performance of its obligations under the contract.		

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5.8.4	The successful bidder(s) agrees to indemnify, hold harmless and defend the TVDSB from and against any and all liability for loss, damage and expense, which the TVDSB may suffer or for which the TVDSB may be held liable by reason or injury (including death) or damage to any property arising out of negligent or willful acts on the part of the successful bidder(s) or any of its representatives or employees or subcontractors in the execution of the work performed or from defects in the equipment supplied.		
5.9	MOTOR VEHICLE LIABILITY INSURANCE		
5.9.1	Bidders must state if its own vehicles and/or those vehicles owned by its employees or subcontractors shall operate on the property of the TVDSB.		
5.9.2	In the event of an affirmative answer to 5.9.1, the successful bidders must be covered by Automobile Liability Insurance through the term of the Contract. If the bidder's employees or subcontractors will operate their own vehicles during the contract then they must maintain the same Automobile Liability Coverage as the bidder. Each bidder must state if it or its employees or subcontractors have Automobile Liability Insurance Coverage. Sub clauses also subsection 5.9.3 to subsection 5.9.4 applies to those employees or subcontractors who operate their own automobiles on the property of the TVDSB.		
5.9.3	Bidders should show proof with the submission of this bid, that upon the award of this contract that it will be covered by Automobile Liability Insurance with coverage limits of \$2 million (Commercial and \$1million on all personally owned vehicles)per occurrence for liability arising at law for damages caused by reason or bodily injury (including death) or damage to property by its employees or subcontractors. If the bidder does not presently have \$2 million per occurrence of Automobile Liability Insurance Coverage, the bidder shall provide a written assurance from his insurer or agent on the insurer's or the agent's letterhead that liability insurance limits will be increased to \$2 million for Commercial Vehicles and \$1 million personally owned vehicles per occurrence from the commencement of the contract and annually thereafter for the term of the contract, should the contract be awarded to the bidder. The successful bidder(s) further agrees to maintain that good standing throughout the term of the contract.		

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5.9.3.1	The TVDSB reserves the right to request proof of coverage anytime throughout the duration of the contract. This liability policy shall contain the following coverage:		
5.9.3.2	Third Party Liability Coverage in the form of OAP-1		
5.9.4	Upon an award to the successful bidder(s) by the TVDSB, the successful bidder(s) shall be required to submit certification in a form satisfactory to the TVDSB of the above-mentioned coverage to protect the TVDSB against claims for property damage and personal injuries, including accidental death, caused by the successful bidder(s) or its employees or subcontractors during the performance of its obligations under the contract by way of the ownership or operation of an automobile.		
5.9.5	The successful bidder(s) agrees to indemnify, hold harmless, and defend, the TVDSB from and against any and all liability for loss, damage and expense, which the TVDSB may suffer or for which the TVDSB may be held liable by reason of injury (including death) or damage to any property arising out of negligence on the party of the successful bidder(s) or any of its representatives or employees by way of the ownership or operation of an		
6.0	ADMINISTRATION & ORGANIZATION		
6.1	The TVDSB reserves the right at any time after the closing date, to request from any bidder evidence of its financial standing and stability, including that of each of its officers, directors and principals. All bidders agree to provide at their own expense all such above-related information as may be requested by the TVDSB within four (4) days of the date of any such request.		
6.2	Bidders are required to list any and all pending or ongoing legal claims or disputes where the bidder could individually or in combination with other claims, suffer a potential economic loss greater than \$100,000.00.		
7.0	BID SUBMISSION		
7.1	BIDDER'S RESPONSE GUIDE		
7.1.1	Each bid submission should be structured using only the criteria identified in this bid document. When submitting bids, bidders should use the same numbering format, as on this bid document.		
7.1.2	The bid submission must include:		
7.1.2.1	Printed and signed copies of all Appendices632xls		
7.1.3	One Diskette or CD or thumb drive with file names:		

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7.1.3.1	Worksheet A: Terms and Conditions - Response in Excel format - Electronic response required		
7.1.3.2	Worksheet B: Requirements - Response in Excel format - Electronic response required		
7.1.3.3	Worksheet C: Fees - Response in Excel format - Electronic response		
7.1.3.4	Worksheet D: Qualifications & Experience - Response in Excel format - Electronic response required		
7.1.3.5	Worksheet E: Criteria - No response required		
7.1.4	It is the bidders responsibility to ensure the that the necessary "files" are on the diskette or CD or thumb drive.		
7.1.5	Failure to respond in electronic format will deem the bid noncompliant.		
7.1.6	All bid documents should be submitted in an envelope marked with the bid name and number (as set out in Section 9.6 - Labelling Instructions).		
7.1.7	Bidders' submissions should include page numbers for ease of reference by committee members.		
7.1.8	The specifications and pricing section of the bid submission should not make reference to supplemental materials.		
7.1.9	Supplemental materials will not qualify as substitutes for direct responses to the bid's requirements unless specifically requested.		
8.0	AWARD		
8.1	EVALUATION PROCESS		
8.1.1	An evaluation committee will be established to evaluate bid submissions.		
8.1.2	All bid submissions will first be evaluated on their compliance with the requirements of this bid document.		
8.1.3	Ability to supply the requirements identified in Appendices and other relevant sections.		
8.1.4	All compliant bid submissions will be evaluated by a TVDSB evaluation committee based on the evaluation criteria shown in Worksheet E - Criteria & Weighting.		
8.1.5	Compliant bidders may be requested to make a presentation of their bid for clarification only. No alteration of your submission will be permitted. Notification will be given to qualified bidders as to the time and place. The presentation shall be at the expense of the bidder.		
8.1.6	Delivery, lead times, service, performance record, and the value of the overall award will also be taken into consideration when awarding this contract.		

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8.1.7	The determination of equal quality will be based on our internal professional opinions.		
8.1.8	In the event of a tie score the TVDSB will resolve the tie by a draw. The names of the tie bidders will be entered into the draw. All parties will have representation when the draw takes place.		
8.2	AWARD AND NOTIFICATION OF CONTRACT		
8.2.1	The results of this bid will be posted to the TVDSB web site as soon as decisions have been made:		
8.2.1.1	www.tvdsb.ca		
8.2.1.2	"Board"		
8.2.1.3	"Purchasing"		
8.2.1.4	"Bids"		
8.2.1.5	Scroll to the end of the document, click "Proceed to inquiry/download page".		
8.2.1.6	Proceed to the Bid, click		
8.2.1.7	"Results - Check Mark"		
8.2.1.8	View documents in PDF format.		
8.2.2	All bid files are available for downloading at no charge from the TVDSB web site.		
8.3	DEBRIEFING		
8.3.1	Not later than 60 Days following the date of posting of a contract award notification in respect of the RFP, a Bidder may contact the Buyer requesting a debriefing from the TVDSB, and the TVDSB shall conduct such debriefing in accordance with the requirements of the Ontario Supply Chain Guideline.		
8.3.2	Any request that is not received in a timely manner will not be considered and the Bidder will be notified in writing.		
8.3.3	Bidders should note that, regardless of the time of submission of a request by a Proponent, debriefings will not be provided until such time as a contract award notification has been posted.		
8.4	BID PROTEST PROCEDURE		
8.4.1	In the event that a Bidder wishes to review the decision of the TVDSB in respect of any material aspect of the RFP process, and subject to having attended a debriefing, the Bidder shall submit a protest in writing to the TVDSB within 10 Days from such a debriefing.		
8.4.2	Any protest in writing that is not timely received will not be considered and the Bidder will be notified in writing.		

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8.4.3	A protest in writing shall include the following:		
8.4.3.1	A specific identification of the provision and/or procurement procedure that is alleged to have been breached;		
8.4.3.2	A specific description of each act alleged to have breached the procurement process;		
8.4.3.3	A precise statement of the relevant facts;		
8.4.3.4	An identification of the issues to be resolved;		
8.4.3.5	The Bidder's arguments and supporting documentation; and		
8.4.3.6	The Bidder's requested remedy.		
8.4.3.7	In the event of any dispute or claim arising between the Board and any proponent as to their respective rights and obligations under the Contract, either party may give the other written notice of such dispute or claim within fourteen (14) calendar days of dispute or cause of action arising. The parties agree that they will first work together in good faith to resolve the matter internally by escalating it to higher levels of management and then if necessary, use mutually agreeable alternative dispute resolution prior to resorting to litigation. Each party shall continue performing its obligations during the resolution of any dispute.		
Gary Keathley - Buyer Purchasing Department		Tracy Grant Chairperson	
9.0	ELECTRONIC BIDDING INSTRUCTIONS		
9.1	DOWNLOADING BID DOCUMENTS		
9.1.1	All documents are available from the TVDSB Web Site at www.tvdsb.on.ca		
9.1.2	Click "Purchasing - Bids" icon		
9.1.3	Click "Electronic Bidding Instructions, Bid Download and Bid Results" or "Bids"		
9.1.4	Read instructions		
9.1.5	Click "Proceed to Inquiry/Download page"		
9.1.6	Click on the "Name of the Bid" to view documents in PDF format.		
9.1.7	Click on the "NEW" logo to download the executable files for preparing and submitting your bid.		
9.1.8	All bid files are available for downloading at no charge from the TVDSB web site.		
9.2	PRINTING COPIES OF BID DOCUMENTS		

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9.2.1	To print a working copy of any bid document - Click on the "name of the Bid" to print documents in PDF format.		
9.3	COMPUTER SYSTEM REQUIREMENTS		
9.3.1	To use the electronic system, bidders must have the following equipment:		
9.3.1.1	Microsoft Windows, version 9.5 or greater		
9.3.1.2	2.5 MB available hard drive space		
9.3.1.3	3-½ 1.44 MB diskette drive or CD Burner or USB drive.		
9.4	INSTALLATION OF BID PROGRAM ONTO YOUR COMPUTER:		
9.4.1	The TVDSB has made every effort to ensure the files are free of any virus and are functional. However, in safe computing practice, you are responsible for checking the files on your own virus checker to ensure it is free of any		
9.4.2	Download the executables from our Web Site as shown above. Double click on the "NEW" logo for the executable file. Follow the instructions.		
9.4.3	The bid files are installed into a default directory called C:\LBTENDER. When the installation process is complete, a box will appear with a "Remove Thames Valley District School Board Tender icon"; please close this box. When the setup is complete, click close.		
9.4.4	To begin the Bid Program:		
9.4.4.1	Go to Windows Explorer		
9.4.4.2	Click on C:\ drive		
9.4.4.3	Open the folder "lbtender"		
9.4.4.4	The following files will be installed in the C:\lbtender directory:		
9.4.4.5	Appendices632.xls		
9.4.5	To start the process open the Excel files and complete as instructed.		
9.5	THE RETURN DISKETTE OR CD or Thumb drive:		
9.5.1	After all bids have been entered:		
9.5.1.1	Copy the Appendices632.xls to either a 3.5" Diskette, CD using your company's standard CD Writing program or a thumb drive.		
9.5.1.2	Check to ensure that the "files" are on the diskette or CD or thumb drive. Without these files we will not be able to download your bid.		
9.5.1.3	Be sure to label your diskette or CD or thumb drive with company name and signature.		
9.6	LABELLING OF ENVELOPE AND DISK		
9.6.1	ADDRESS BID ENVELOPE AS SHOWN BELOW:		
9.6.2	From - Company Name & Address		

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9.6.3	To:OFFICE OF THE TENDERS CLERK		
9.6.4	Thames Valley District School Board		
9.6.5	EDUCATION CENTRE,		
9.6.6	1250 Dundas Street,		
9.6.7	LONDON, Ontario		
9.6.8	N5W 5P2		
9.6.9	Name of Bid: Microsoft System Centre Configuration		
9.6.10	Return Date: 12:00:00 noon local time, Tuesday, November 29, 2011		
9.7	PLEASE AFFIX LABEL ON DISK AS SHOWN BELOW:		
9.7.1	THAMES VALLEY DISTRICT SCHOOL BOARD		
9.7.2	Name of Bid: Microsoft System Centre Configuration		
9.7.3	Return Date: 12:00:00 noon local time, Tuesday, November 29, 2011		
9.7.4	Signature:		
9.7.5	Firm Name:		
9.8	SIGNATURE PAGE		
9.8.1	This section must be completed, signed, and included with your submission for your bid to be accepted.		
9.8.2	I hereby acknowledge and agree that I have read and completed all of the preceding Contract Terms and Conditions and all Appendices. All required Appendices are included in our bid submission.		
9.8.3	I/We the undersigned are duly authorized to execute this Bid Submission on behalf of:		
9.8.4	NAME (Please print):		
9.8.5	TITLE:		
9.8.6	SIGNATURE:		
9.8.7	FIRM NAME:		
9.8.8	State the legal entity that your organization operates under:		
9.8.8.1	Proprietorship		
9.8.8.2	Partnership		
9.8.8.3	Corporation		
9.8.9	If your organization is incorporated, bidders must state the jurisdiction in which the corporation was originally incorporated in:		
9.8.10	Name of each individual Partner or Correct Legal Name of Corporation:		
9.8.10.1	E-MAIL ADDRESS:		
9.8.10.2	ADDRESS:		

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9.8.10.3	INTERNET ADDRESS:		
9.8.10.4	TELEPHONE NO.:		
9.8.10.5	FAX NO.:		
9.8.11	If subcontracting , bidders must provide the correct legal name for any sub contractor, their full personal name and address, telephone number, fax number, as well as the name(s) of appropriate contact persons (with whom the TVDSB may consult regarding this bid with whom the bidder enters into a contract(s) with to carry out any portion of this contract:		
9.8.11.1	Firm Name:		
9.8.11.2	Firm Address:		
9.8.11.3	Telephone Number:		
9.8.11.4	Fax Number:		
9.8.11.5	E-MAIL ADDRESS:		

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THAMES VALLEY DISTRICT SCHOOL BOARD
 MICROSOFT SYSTEM CENTRE CONFIGURATION
 2012 REQUEST FOR PROPOSAL
 WORKSHEET B - REQUIREMENTS

Item No.	Description	No (Cannot Comply) Response	Explanation of Answers
B.1.0	Background:		
	System Centre Configuration Manager 2007/2012:		
B1.1	TVDSB currently runs MS SMS 2003 in an Active Directory environment. TVDSB wishes to upgrade the SMS environment to the latest MS SCCM with a desire to ultimately deploy SCCM 2012. TVDSB currently operates primarily with XP desktops connecting to Windows		
B.2.0	Scope:		
B.2.1	This section will define the scope of work as it pertains to the Thames Valley District School Board's (TVDSB) Microsoft Systems Center Configuration Manager 2007/2012 (SCCM 2007/2012) Project.		
B.2.2	The scope for this portion of the engagement includes completion of the planning, design and building of the Production environment.		
B.3.0	The following are key assumptions that the Proponents can make:		
B.3.1	• Configuration must be scalable for over 25,000 machines at 165 locations		
B.3.2	• TVDSB will provide to the successful proponent, information on network capacity, utilization, line speeds and the number of devices at each physical location that can be used as a basis for design decisions.		
B.3.3	• A fully routed network is in place at each building or major site and has been allocated a unique IP address range(s).		
B.3.4	All client workstations that will be incorporated into the SCCM environment have been installed with an OS greater than or equal to Windows XP SP3 and servers have been installed with an OS greater than or equal to Windows 2003 RTM and are configured to use TCP/IP as their primary network protocol.		
B.3.5	All Windows account domains will be used to store all machine and user accounts in a single forest.		
B.3.6	Consideration for non-AD registered workstations and locations not on TVDSB Network should be made.		
B.4.0	Function		
B.4.1	Proponents must be capable of providing a solution that includes:		
B.4.1.1	• Collecting hardware and software inventory.		
B.4.1.2	• Distributing and installing software applications.		
B.4.1.3	• Distributing and installing updates to software, for example security fixes or patches		
B.4.1.4	• Deploying operating systems (Windows XP or 7).		
B.4.1.5	• Specifying what a desired configuration would be for one or more computers and then monitoring adherence to that configuration.		
B.4.1.6	• Metering software usage.		
B.4.1.7	• Remotely controlling computers to provide troubleshooting support and remote assistance with security model.		
B.4.1.8	• Client Status Reporting		
B.4.2	The Board wishes to implement support for Wake on LAN, out of band management, bios updates. The SCCM Architecture and design should consider these in the roll out. Consideration should be made for future integration of mobile devices and Network Access		
B.5.0	Project Plan		
B.5.1	Proponents must provide a project plan that details the tasks and effort estimated for both the successful proponent and TVDSB staff. Project plan to cover both SCCM and MDOP configuration and deployment.		
B.6.0	Design documentation		

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 WORKSHEET B - REQUIREMENTS

Item No.	Description	No (Cannot Comply) Response	Explanation of Answers
B.6.1	The successful proponent will be expected to provide a design document that clearly outlines the proposed TVDSB configuration, functionality, options and staff responsibilities.		
B.6.2	The Design will also set out the UA (User Accepted) test and acceptance criteria.		
B.7.0	SCCM 2007/2012 Lab deployment		
B.7.1	The successful proponent will deploy and test SCCM 2007/2012 in a lab environment to validate the design.		
B.7.2	TVDSB will provide the lab infrastructure including the server builds required for the installation of SCCM 2007/2012		
B.8.0	MDOP Implementation		
B.8.1	The successful proponent will deploy and test MDOP in a lab environment to validate the design.		
B.8.2	TVDSB will provide the lab infrastructure including the server builds required for the installation of MDOP		
B.9.0	SCCM Build Documents		
B.9.1	TVDSB requires documentation that is sufficiently detailed to allow the Board to install/ reinstall SCCM Sites and related components including MDOP		
B.9.2	Build documentation of base servers. TVDSB will be responsible for documenting OS, network and other non-SCCM configurations.		
B.10.0	Disaster Recovery Plan		
B.10.1	The successful proponent must provide DR scenarios for both Primary and Secondary servers. DR plan must include information on what must be backed up and restored, and any application specific requirements for performing that backup and restore.		
B.11.0	Operations Manual		
B.11.1	The successful proponent must provide instructions on how to operate and maintain the system, including troubleshooting. Instructions on how to image machines, re-image existing and perform OS upgrades		
B.12.0	SCCM Server Installation and Configuration: The successful proponent must:		
B.12.1	• install Primary/Central and (2) two distribution points in schools as determined by the Design document. The TVDSB will provide server builds as specified in the design required for the installation of SCCM 2007/2012		
B.12.2	• configure SCCM for the capture and deployment of OS images (Client OS)		
B.12.3	• customize WinPE and OSD Builds and deployments		
B.12.4	• configure SCCM for patch and software deployment		
B.12.5	• package 5 applications for SCCM Deployment		
B.12.6	• configure Primary and Secondary site settings and boundaries		
B.12.7	• configure Desired Configuration Management		
B.12.8	• demonstrate Patch testing and Software testing		
B.12.9	• demonstrate Patch update and deployment		
B.13.0	Deployment of the SCCM client to a collection of client computers, to be determined by the site design and/or the successful proponent and TVDSB staff.		
B.13.1	The successful proponent must install the SCCM client on the designated computers in (2) two schools for design validation.		
B.13.2	The successful proponent must work with TVDSB staff to develop WIN 7 desktop that utilizes SCCM and MDOP for application deployment.		
B.14.0	MDOP – Scope of Work - The successful proponent must:		
B.14.1	• complete a full MDOP pilot for two (2) schools		

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<i>Item No.</i>	<i>Description</i>	<i>No (Cannot Comply) Response</i>	<i>Explanation of Answers</i>
B.14.2	• package 5 applications for MDOP Deployment using AppV		
B.14.3	• configure and demonstrate advanced group policy management		
B.14.4	• configure and demonstrate Diagnostic and recovery toolset		
B.14.5	• configure asset inventory service		
B.14.6	• demonstrate Microsoft Enterprise Desktop virtualization		
B.15.0	Successful execution of the UAT (User Acceptance Testing) Plan.		
B.15.1	TVDSB will provide UAT for your review and signoff.		
B.16.0	Knowledge Transfer		
B.16.1	The successful proponent must provide demonstration to TVDSB ITS Staff of the SCCM in the following areas:		
B.16.1.1	• Security Patch Management		
B.16.1.2	• Software Deployment		
B.16.1.3	• Operating System Deployment/capture		
B.16.1.4	• Asset Management - Hardware and Software Inventory		
B.16.1.5	• Reporting		
B.16.1.6	• Remote Control		
B.17.0	Post implementation Support		
B.17.1	The TVDSB requires Support to be available 8am - 5pm Monday thru Friday for a period of 1 (one) year after the completion of the project. A 1 (one) hour response time is required.		
B.18.0	Deliverables		
B.18.1	SCCM 2007/2012 Statement of Work Document		
B.18.1.1	Proponents must provide a detailed Project Schedule which defines the scope of work, timelines and work effort required to complete this project phase. A Gantt chart is acceptable.		
B.19.0	SCCM 2007/2012 Design Document		
B.19.1	Proponents must define the specific design architecture and parameters required for this project.		
B.20.0	SCCM 2007/2012 Server Build Instruction Document		
B.20.1	The successful proponent must define the instructions for building the SCCM 2007/2012 Primary and Secondary Server.		
B.21.0	Implementation and configuration of (1) SCCM 2007/2012 Central/Primary Site Server and (2) SCCM 2007/2012 Secondary Site servers		
B.21.1	The successful proponent must define deployment of SCCM Server based on approved design and configuration. The successful proponent must configure and deploy one XP and one Win7 image on bare hardware. The successful proponent must configure and deploy a minimum of 5 patches (Flash, Adobe, Java, etc), configure and deploy a minimum of 5 applications.		
B.22.0	Implementation and configuration of MDOP with testing of application deployment on (2) schools		
B.22.1	The successful proponent must configure and deploy two (2) versions of the same application utilizing App-V to the two (2) test sites		
B.23.0	Successful execution of the provided SCCM 2007/2012 UAT plan		
B.23.1	The successful proponent will complete testing in the production environment where possible.		
B.24.0	Operations Manual		

FIRM NAME: _____

SIGNATURE: _____

THAMES VALLEY DISTRICT SCHOOL BOARD
 MICROSOFT SYSTEM CENTRE CONFIGURATION
 2012 REQUEST FOR PROPOSAL
 WORKSHEET B - REQUIREMENTS

Item No.	Description	No (Cannot Comply) Response	Explanation of Answers
B.24.1	The successful proponent will provide a manual that will be written for IT staff and will provide information and instruction on the operations and maintenance of SCCM 2007/2012. The manual will include procedures for the major functions set out under "functional requirements". This includes imaging, patch and application deployment.		
B.25.0 SCCM 2007/2010 Support Services – Post Implementation			
B.25.1	The successful proponent will provide 8 hours of Post implementation support services; item(s) will be identified and documented for sign-off and approval prior to commencing work.		
B.26.0 Project Status Updates			
B.26.1	The successful proponent must provide weekly updates on project status which will be sent to project stakeholders.		
B.27.0 Backup and Failover Process			
B.27.1	The successful proponent must design, document and successfully demonstrate a backup and failover process for the SCCM system.		
B.28.0 Role Document			
B.28.1	The successful proponent must document the role definitions to support SCCM 2007/2012 within TVDSB ITS department.		
B.29.0 Conditions for Satisfaction:			
B.29.1	This initiative will be deemed successful when the following has occurred:		
B.29.1.1	The designated TVDSB IT contact can successfully deploy Software Updates and generate reports of Patch Compliance for the test computers designated during the engagement.		
B.29.1.2	The designated TVDSB IT contact is capable of deploying the SCCM client via client push		
B.29.1.3	The designated TVDSB IT contact has a basic understanding of the console including installed site server roles, site status messages, site creation steps, collection creation and package creation/distribution		
B.29.1.4	The designated TVDSB IT contact is able to successfully initiate Remote Tools and deploy software to desktops/servers		
B.29.1.5	The designated TVDSB IT contact is able to deploy applications with MDOP and understand when MDOP is the preferred method over SCCM		
B.29.1.6	SCCM web reports are available to appropriate staff		
B.29.1.7	Pass mutually agreed upon User Acceptance Testing		
B.30.0 Change Management			
B.30.1	Proponents must provide details on change management process if project requires modifications. Include cost estimates for additional labour in worksheet C		
B.31.0 Value Added Services			
B.31.1	Proponents must provide information on any value added services proponents may wish to provide TVDSB as part of the proposal.		
32.1 REFERENCES			
32.1.1	Proponents must provide a minimum of three references where you have successfully provided goods and or services similar to this bid document. The reference must contain the following information:		
32.1.1.1	Reference 1 - Company Name:		
32.1.1.2	Reference 1 - Address:		
32.1.1.3	Reference 1 - Contact Name:		
32.1.1.4	Reference 1 - Phone Number:		
32.1.1.5	Reference 1 - Fax Number:		

FIRM NAME: _____

SIGNATURE: _____

THAMES VALLEY DISTRICT SCHOOL BOARD
 MICROSOFT SYSTEM CENTRE CONFIGURATION
 2012 REQUEST FOR PROPOSAL
 WORKSHEET B - REQUIREMENTS

<i>Item No.</i>	<i>Description</i>	<i>No (Cannot Comply) Response</i>	<i>Explanation of Answers</i>
32.1.1.6	Reference 1 - e-mail address:		
32.1.1.7	Reference 2 - Company Name:		
32.1.1.8	Reference 2 - Address:		
32.1.1.9	Reference 2 - Contact Name:		
32.1.1.10	Reference 2 - Phone Number:		
32.1.1.11	Reference 2 - Fax Number:		
32.1.1.12	Reference 2 - e-mail address:		
32.1.1.13	Reference 3 - Company Name:		
32.1.1.14	Reference 3 - Address:		
32.1.1.15	Reference 3 - Contact Name:		
32.1.1.16	Reference 3 - Phone Number:		
32.1.1.17	Reference 3 - Fax Number:		
32.1.1.18	Reference 3 - e-mail address:		

FIRM NAME: _____

SIGNATURE: _____

THAMES VALLEY DISTRICT SHOOOL BOARD
 MICROSOFT SYSTEM CENTRE CONFIGURATION
 2012 REQUEST FOR PROPOSAL
 WORKSHEET C - FEES

FEE SCHEDULE INCLUDING DISBURSEMENTS		
	the successful vendor. ALL costs payable by the TVDSB for these services must be clearly defined. Bidders must clearly describe your fees and fee schedule .	
C.1	Proposal must include an all-inclusive Fee Schedule, including, if any, installment payments AND schedule separated into the options below:	
C.1.1	Please state total cost based on completion of project.	
C.1.2	State total number of days/hours included in this price.	
C.1.3	In the event of change in total number of days of project, please state daily/hourly rate for any additional days/hours.	
C.1.4	Please state any travel expenses	
C.1.5	Disengagement fee (should the Board cancel the contract)	
C.2	If your fee states progress billing, please list installments based on your timetable (milestones) of service and in conjunction with the progress reports you will provide.	
C.2.1	State the terms of the firm's guarantee, if the TVDSB is not satisfied.	
C.2.2	Bidders must state any other expenses below:	
C.3.0		
C.3.1		
C.3.2		
C.3.3		
C.3.4		
C.3.5		
C.3.6		
C.3.7		
C.3.8		
C.3.9		
C.3.10		

FIRM NAME: _____

SIGNATURE: _____

THAMES VALLEY DISTRICT SCHOOL BOARD
MICROSOFT SYSTEM CENTRE CONFIGURATION
2012 REQUEST FOR PROPOSAL
WORKSHEET D - QUALIFICATIONS AND EXPERIENCE

ITEM NO.	Bidders Must Provide A Brief Description Of Their Qualifications And Experience	Number of Years Experience with SCCM	Brief Job Description	Typical Work Assignments	List Major Projects That You Worked On In the Last 2 Years
D.1.0					

FIRM NAME: _____

SIGNATURE: _____

THAMES VALLEY DISTRICT SCHOOL BOARD
 MICROSOFT SYSTEM CENTRE CONFIGURATION
 2012 REQUEST FOR PROPOSAL
 WORKSHEET E - CRITERIA

<u>ITEM NO.</u>	<u>CRITERIA</u>	<u>POINTS</u>	<u>SUB-POINTS</u>	<u>SUB CATEGORIES</u>
1.0	Fees	45		
1.1			40	Consulting fees
1.2			5	Other expenses
2.0	Project Plan	15	15	Completeness of project plan
3.0	Value Added Benefits	5	5	Additional services offered
4.0	References	10	10	Quality of References
5.0	Support	10	10	Support services offered
5.1	Qualifications	10	10	
5.2	Experience with like projects	10	10	
6.0	Bid Submission	5	5	Quality of RFP submission
7.0	Interview if required	10	10	
Total		120	120	

FIRM NAME: _____

SIGNATURE: _____